



HPE License Subscription Service

HPE Contractual Support Services

HPE License Subscription Service provides you with the license rights to use all new revisions of HPE software and selected HPE-supported third-party software products specified in and released during the term of the applicable service contract.

This service enables your business and technical users to access the most recent software updates as soon as these are commercially available. Simply select the HPE or HPE-supported third-party software products for which you wish to purchase coverage for the term of your service contract.

Hewlett Packard Enterprise offers shrink-wrap, personal use, concurrent use, or unlimited use License Subscription Service to match your initial software product license.

For software products that require a license key to use a new revision of software, you will receive a new license key, or instructions for obtaining a new license key, each time a software update is released for which you have purchased coverage.

Service benefits

This service enables you to:

- Use the most currently released software updates of your selected software
- Acquire as many license subscription services as needed without paying for extra media and documentation updates
- Reduce the cost of purchasing individual update licenses through subscription savings
- Access Hewlett Packard Enterprise as a single provider for software license subscription services pertaining to your HPE-licensed and HPE-supported third-party products
- Select the subscription model that matches your initial license purchase

Service feature highlights

- Update of software license rights

Table 1. Service features

Feature	Delivery specifications
Update of software license rights	<p>The Customer receives the license rights to use subsequent revisions of all HPE software and selected HPE-supported third-party software products for which the Customer has purchased service, as described in Exhibit E16, HPE Terms and Conditions of Sale and Service, and in Exhibit SS5, HPE Support Services.</p> <p>Delivery of a license key, or instructions for obtaining a license key, required to use the new version of software may be provided in conjunction with a license agreement.</p>

Service eligibility

To be eligible to purchase software license subscription, for products where this service is available from HPE, the Customer must be properly licensed to use the revision of the software product that is current at the beginning of the service contract period; otherwise, an additional charge may be applied to bring the Customer into service eligibility.

Service limitations

This service does not include delivery of the actual software updates that may be acquired through the purchase of HPE Software Media and Documentation Updates Service or HPE Software Updates Service, as applicable for your products.

Customer responsibilities

The Customer must retain and provide to HPE upon request all original software licenses, upgrade license agreements, and license keys.

The Customer will use all software products in accordance with current HPE software licensing terms corresponding to the Customer's prerequisite underlying software license or in accordance with the current licensing terms of the third-party software manufacturer, if applicable, including any additional software licensing terms that may accompany the actual software update provided under the Software Media and Documentation Updates Service or the Software Updates Service.

For more information

For more information on Hewlett Packard Enterprise support services, contact any of our worldwide sales offices or visit the following website: hpe.com/services/support