

Get the most from your IT and the expertise to guide you further

Simplify data center complexity	Deliver a quality experience to your customers	Faster time to value
One accountable partner for your IT environment	Lowered risk and cost	

The HPE Datacenter Care experience

HPE Datacenter Care is a personalized, flexible, and cost-effective, relationship-based approach to data center support and operations. It provides you with the resources and care you need to make the most of your IT environment and evolve to Hybrid IT—a service tailored to meet your business needs.

HPE Datacenter Care can provide:

- An assigned account team with access to local and global experts
- The right level of hardware and software support for all devices
- HPE's enhanced call experience with priority access
- Proactive, optimized, and operational support services options
- Education and advisory services options
- Options for Hybrid IT, cloud, DevOps, and more

HPE Datacenter Care

We care about your success through IT



The benefits you derive from HPE Datacenter Care:

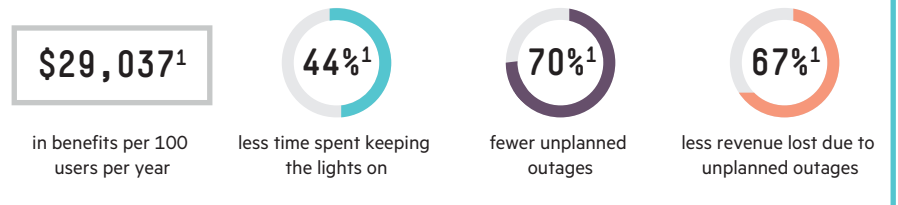
- Agility and innovation**
 - Move to your preferred style of Hybrid IT, with advisory expertise to evolve safely
 - Rely on Hewlett Packard Enterprise for routine tasks and free up resource for innovation
 - Automate the infrastructure, with support for DevOps
- IT stability and security**
 - Improve IT stability and faster time-to-resolution with an assigned account team
 - Include multivendor support—same as Hewlett Packard Enterprise
 - Connect to Hewlett Packard Enterprise to prevent outages before they happen
- Maximize the value of IT**
 - Avoid business outages with support for critical workloads
 - Receive support aligned to your business needs, to the way that you operate
 - Help to optimize IT operations

HPE provides mission critical level support with HPE Datacenter Care to Sky, UK's leading entertainment and home communications company

“We are a very delivery-focused business. We don't want to hear about SLAs, we want the support partner to be flexible, responsive, and expert. HPE does what's needed to maintain our business.”

– Alastair Davie, Head of Shared Platforms, Sky

Numbers speak



Resources

For more information on HPE Datacenter Care, visit hpe.com/services/datacentercare
For more information on the Sky case study, visit h20195.www2.hpe.com/v2/getdocument.aspx?docname=4AA5-0020EEW

¹ The Business Value of HPE Datacenter Care, Document #US42983717 © 2017 IDC