Gain better business outcomes

HPE Records Management as a Service

Hewlett Packard
Enterprise

Insights
- Social media, mobile computing platforms, Big Data, and business records are the lifeblood of your organization.
- Strong record-keeping practices are essential to maintaining a complete and accurate history of your business transactions and knowledge.
- And regulatory requirements for enterprise records management just add to the pressure.

Capture, manage, secure, and discover business assets to meet governance and regulatory compliance obligations while improving business process efficiency and staff productivity.

Next generation EDRM

Successfully delivering on business objectives in today's dynamic and global environment requires you unlock your information's value and make it accessible to knowledge workers across the enterprise. Making this happen is getting harder, as increasing volumes of information and diverse formats make the enterprise more difficult to navigate and understand.

Strong record-keeping practices are essential to maintaining a complete and accurate history of business transactions and knowledge. In today's age of social media, mobile computing platforms, and Big Data, business records can be the lifeblood of your organization. Whether your organization is public or private, regulated by the government or a part of it, you are aware of the increasing pressure to meet regulatory requirements for enterprise records management.

Address these challenges with HPE Records Management as a Service (RMaaS). It delivers next-generation, scalable, electronic document records management (EDRM) for enterprises across the globe. Built on more than 28 years of information management expertise, HPE Records Manager is a comprehensive, out-of-the-box software solution that enables you to effectively manage documents and records, email, web content, images, video, and workflows. It also provides document- centric collaboration capabilities.
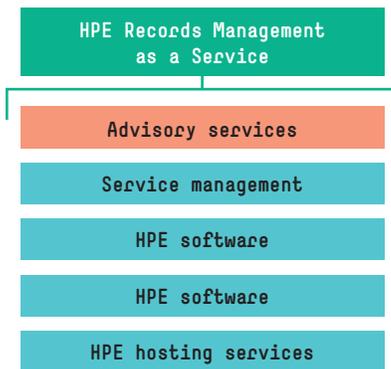
HPE Records Management as a Service
Advisory services
Service management
HPE software
HPE software
HPE hosting services

Figure 1: HPE Records Management as a Service

All benefits, minimal risks

Let HPE be your trusted advisor. Our solution can:

Defend against reputational, regulatory, or legal loss
- Enable regulatory compliance readiness and minimized litigation risk
- Respond to eDiscovery requirements fast and reliably, and protect information throughout the process
- Protect against information loss and subsequent re-creation of corporate assets
- Provide a secure, protected, and traceable solution that prevents, mitigates, and manages security breaches

Provide a lower total cost of ownership
- Minimize upfront investments or amortize over the term
- Predict operational expense costs • Off-load from expensive records management (RM) environments to lower cost options
- Leverage open source tools to solve business problems

Be reliable and secure
- Use production-level service-level agreements and features
- Secure transfer of data

Provide flexibility, adapting to changes in business needs
- Scale up or down depending on needs
- Pay per use along with multiple consumption and deployment options—including as-a-Service hosted and on-premises

As a Service—at your service
HPE RMaaS addresses your information governance outcomes using HPE Records Manager software at its core.

The solution is securely delivered as a managed service on HPE Virtual Private Cloud and comprises these building blocks:

- **HPE Hosting Services** provides the location, expertise, and knowledge to host your business-critical records management platform in a cloud model.
- **Virtual Private Cloud (VPC)** leverages our global capabilities, open technology, and best-in-class technology to accommodate all types of workloads. We provide hardened security solutions, as reported in the CSA Star Report. We also provide auditing and reporting capabilities to easily comply with Sarbanes-Oxley, PCI, ISE, ISAE 3402/SSAE 16, FISMA and FedRAMP (Moderate), and SOC2 and SOC3 certification.
- **HPE Software** —HPE Records Manager 8.0— is a next-generation, scalable, electronic document and records management solution (EDRMS) designed to meet the needs of government and regulated industries, on a global scale. A cornerstone of the Information Governance Framework, HPE Records Manager enables secure management and access so you can manage large volumes of information across the enterprise.
- **Service Management**—HPE Enterprise Service Management, based on HPE Standard Reference Architecture—is an integrated implementation of the HPE service management tool set and HPE global processes. It includes all the people, processes, tools, and technology required to deliver quality services within a consistent, secure, and global IT services delivery model.
- **Advisory Services** helps you manage the information explosion, meet governance and compliance regulations, protect your data, or improve operational processes. With it, you gain a fast return on your technology investments while successfully supporting your business strategy.

Across a wide range of industries, HPE has unparalleled experience in helping companies of all sizes with every aspect of their information management solution. Consequently, wherever you are on the road to defining your information management strategy; planning your implementation; or deploying, maintaining, or enhancing your solution, with HPE you can take the next step quickly and costefficiently with a wealth of services expertise.

Working with our experienced HPE consultants and proven methodology, you get help in aligning business and IT to prioritize and plan for information management initiatives, including organizational structures and governance to manage information as a strategic business asset.

HPE RMaaS benefits
HPE RMaaS is built on a differentiating information governance platform. With it, you can:

- Reduce upfront capital costs typically associated with IT investments by leveraging a data center environment maintained by HPE.

- Get freed from day-to-day operation and maintenance of HPE software offerings. HPE staffs and maintains 24x7x365 service operations, which is your single point of contact for all issues related to the infrastructure and support for RMaaS.

- Get ongoing expertise to assist you with using and maintaining the HPE Records Management application.

- Gain from the Information Technology Infrastructure Library (ITIL) Service Management; it's employed to manage RMaaS and deliver your outcomes.

- Work with the RMaaS technical solutions team; they provide RMaaS solution expertise throughout the term.

- Optionally migrate to an in-house implementation on contract expiration.

Just the facts

Reduce your ongoing costs by actively managing business-relevant information with our solution. Timely and defensible destruction of records reduces storage costs and improves the relevance of retained information. You can also achieve operational efficiency through the continued use of existing and familiar user interfaces, simplifying retrieval, and managing file access.

HPE combines demonstrated industry expertise with local data sovereignty and data-privacy requirements to deliver information governance worldwide. We've implemented 2500+ projects.

We bring 20+ years of experience and a proven approach to help clients, like you, develop policies and processes according to business and legal requirements across your business and IT.

HPE is one of few who offer as-a-Service, flexible delivery to minimize investment risk, enable easy scalability, and shorten time to value.

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