

# HPE Education Services

## HPE Training Credits Terms and Conditions



### HPE Technology-Specific Training Credits Terms and Conditions

1. HPE Technology-Specific Training Credits can be redeemed for any courses offered by HPE Education Services. Qualifying courses may be found at [hpe.com/ww/purchaseoptions](https://hpe.com/ww/purchaseoptions).
2. Any HPE Education Services purchased using HPE Technology-Specific Training Credits will be governed by the local country specific **HPE Education Services** Terms and Conditions.
3. Your purchase of HPE Technology-Specific Training Credits can only be used for training provided by HPE Education Services. For example, funds from your Training Credits cannot be used for training on wireless networking training delivered by Aruba. Qualifying courses are provided at the previously mentioned link.
4. HPE Technology-Specific Training Credits are redeemable for those courses available in the portfolio associated with the HPE Training Credits you purchased.
5. If you choose to use your **HPE Technology-Specific Training Credits** outside of the portfolio you purchased, then the courses will be redeemed based upon the monetary value of the course.
6. The duration of the HPE Technology-Specific Training Credits is 12 months; all training must be scheduled prior to expiration of your applicable 12 month period. Once purchased, Hewlett Packard Enterprise will provide you with information regarding the start and end date of the 12 month ordering period in which you are required to redeem your Training Credits. "Refills" can be purchased any time during this period; however, those funds are subject to the same expiration date.
7. Any unused funds at expiration of your 12 month ordering period are forfeited and no extension beyond expiration is permitted.
8. You may only redeem HPE Technology-Specific Training Credits for eligible courses that are delivered in the same country of your Training Credits purchase.
9. HPE Technology-Specific Training Credits are non-refundable.



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### What are HPE Training Credits?

HPE Training Credits is a simple way to buy training from Hewlett Packard Enterprise. You can greatly simplify your budgeting and purchasing processes and make sure that training requirements are met as needed.

If you know that you will need training, but are not exactly sure of the specifics (who, what, when), then HPE Training Credits offer a flexible and convenient solution.

Hewlett Packard Enterprise offers two basic types of HPE Training Credits:

- **HPE Training Credits for Total Education:**  
This is a currency-based “account” of funds used to purchase any course from our “Total” suite of education and training offerings including HPE Education Consulting solutions. It comes in two versions:
  - a. HPE Credits for Total Education Services
  - b. HPE Credits for Total Education One Services
- **HPE Technology-Specific Training Credits:**  
These Training Credit entitle a student to attend publicly scheduled training on the respective technology.

For further information, please contact your local Education Center [hpe.com/ww/learn](https://hpe.com/ww/learn).

## HPE Training Credits for Total Education Terms and Conditions

1. HPE Credits for Total Education Services and HPE Credits for Total Education One Services can be redeemed for any course offered by **HPE Education Services**. Qualifying courses may be found at [hpe.com/ww/purchaseoptions](https://hpe.com/ww/purchaseoptions).
2. Any HPE Education Services purchased using HPE Technology-Specific Training Credits will be governed by the local country specific HPE Education Services Terms and Conditions.
3. Your purchase of HPE Credits for Total Education Services and HPE Credits for Total Education One Services can only be used for training provided by HPE Education Services. For example, Credits for Total Education and Total Education One cannot be used for training on wireless networking training delivered by Aruba. Qualifying courses are provided at the I previously mentioned ink.
4. The duration of the HPE Credits for Total Education Services and HPE Credits for Total Education One Services is 12 months; all training must be scheduled prior to expiration of your applicable 12 month period. Once purchased, Hewlett Packard Enterprise will provide you with information regarding the start and end date of the 12 month ordering period in which you are required to redeem your Training Credits. “Refills” can be purchased any time during this period; however, those funds are subject to the same expiration date.
5. Any unused funds at expiration of your 12 month ordering period are forfeited and no extension beyond expiration is permitted.
6. You may only redeem Training Credits for eligible courses that are delivered in the same country of your Training Credits purchase.
7. HPE Credits for Total Education Services and HPE Credits for Total Education One Services are non-refundable.

Learn more at  
[hpe.com/ww/purchaseoptions](https://hpe.com/ww/purchaseoptions)



Make the right purchase decision. Click here to chat with our presales specialists.



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