Hewlett Packard Enterprise

Data sheet

HPE Deployment Accelerator for SAP HANA Service

HPE Packaged Consulting Services

The HPE Deployment Accelerator for SAP HANA Service has been designed to help simplify the process of implementing and configuring the HPE ConvergedSystem for SAP HANA, with the goal of accelerating time to value. The service provides knowledge-sharing and flexibility as part of the integration of SAP HANA into your environment. The HPE consultant acts as your single point of contact to help ensure SAP's specifications are met.

Service benefits

- Our consultant collects the necessary technical information to configure the HPE ConvergedSystem for SAP HANA with the goal to deliver a system in a "ready-to-use" state.
- Our approach includes knowledge-sharing during delivery of the services—with a focus on applying the service to the appropriate system function. Our goal is to help you quickly realize benefits from your HPE ConvergedSystem for SAP HANA in terms of return on investment and total cost of ownership.
- A single point of contact to ensure the HPE ConvergedSystem is configured according to your requirements and aligns with HPE and SAP's recommendations.

Service feature highlights

- Planning and review
- Implementing
- Testing and installation
- Knowledge sharing

Table 1. Service features

Feature	Delivery specifications
Planning and review	Prior to service delivery, the HPE technical consultant, working with the Customer's designated representative, will review the completed HPE factory questionnaire for SAP HANA looking for any inconsistencies with the data being provided. The HPE consultant will contact the Customer to clear up any inconsistencies, discuss the prerequisites, and make sure the Customer meets all prerequisites for these services.

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	HPE will work with the Customer to schedule the delivery of these services at a time mutually agreed upon by HPE and the Customer, which shall be during local HPE standard business days and hours, excluding HPE holidays.
Implementing	Integrate the HPE ConvergedSystem for SAP HANA into the Customer's local network. Validate the SAP HANA environment (hardware setup, network connectivity, and bandwidth). Patch SAP HANA software to the latest available general release version. Install SAP HANA Studio on one PC or workstation.
Testing the installation	Import sample test data into SAP HANA and run sample reports using the Excel plug-in.
Knowledge sharing	An informal knowledge-sharing session will be completed within the same timeframe as delivery of the services, and will not exceed 2 hours. During this session, the following topics may be covered: • Overview of HPE ConvergedSystem for SAP HANA hardware, configuration, and network • Overview of SAP HANA Studio and system administration • Overview of SAP HANA users and roles • Overview of SAP HANA backup and recovery procedures • Overview of change management capabilities (object export/import)

Service limitations

This service is delivered as a single contiguous event. Environments requiring multiple engagements or phases over longer periods of time are excluded and can be accommodated with additional services.

This service is designed for delivery in an environment with standard data center security requirements. Environments which have additional security requirements—for example extensive physical security, environments requiring security clearance, environments requiring HIPPA, PCI or STIG implementation—can be accommodated with additional services.

This service is limited to software and network configuration of one HPE ConvergedSystem at a single physical location.

Activities such as, but not limited to, the following are excluded from this service:

- Using or integrating a tape node
- Using or integrating to an external SAN storage node
- Re-racking or de-racking existing HPE servers into client racks
- Planning, designing, implementing, or deploying multi-site grids
- Adding required services due to causes external to HPE-maintained hardware or software
- Upgrading existing software or hardware
- Making changes to the Customer's network
- Making changes to the Customer's firewall(s)
- Patching of SAP source system
- Installing or upgrading SAP SBOP BI Platform 4.0
- Installing or upgrading SAP SBOP DS 4.0 or SAP Landscape Transformation or Sybase Replication Server
- Implementing backup and recovery processes

The service is delivered during local HPE standard business days and hours, excluding HPE holidays. Service delivery outside these hours is available subject to additional charges.

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Service eligibility

The Customer must provide IP addresses, hostnames, and networking configuration guidelines to ensure safe connectivity to the local network prior to the scheduled delivery event.

Customer responsibilities

- The Customer must meet all prerequisites prior to delivery of the service

The Customer will:

- Designate a point of contact to serve as a focal point for all activities during provision of the services.
- Contact an HPE service specialist within 90 days of date of purchase to schedule the delivery of the service.
- Purchase or provide all hardware, software, licenses, staff, current maintenance contracts, and environments necessary for HPE to provide these services.
- Provide an up-front resource to configure all network infrastructures necessary for HPE to provide the services.
- Identify, schedule, and manage the Customer's respective resources related to this project.
- Provide a workstation/laptop to allow installation of HANA Studio; requires a minimum Java Runtime Environment 1.6 or 1.7.

Customer point of contact responsibilities include:

- Providing pertinent and accurate information and requirements identified by HPE for delivery of these services.
- Identifying and coordinating all Customer resources required for this project.
- Providing early notification to HPE if there are any planned changes that will impact HPE's ability to deliver the service.

The Customer will be responsible for the final configuration of SAP HANA software and connectivity to back-end source systems and front-end reporting systems.

General provisions/Other exclusions

HPE reserves the right to re-price this service if the Customer does not schedule and provide for subsequent delivery within 90 days of purchase.

Travel charges may apply in some geographic locations. Please contact your local HPE representative for details.

Ordering information

The HPE Deployment Accelerator for SAP HANA Service can be ordered with the following product number:

- P/N H6K66A1 – HPE Deployment Accelerator for SAP HANA Service

For more information

For more information on Hewlett Packard Enterprise support services, contact any of our worldwide sales offices or visit the following website:

https://www.hpe.com/tr/en/services/consulting/it-infrastructure.html

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