

Collaborative delivery enhances health outcomes

HPE Atlantes Care Management

Insights

- Web-enabled and mobile, Atlantes enhances productivity of a remote workforce.
- Our solution mitigates medical costs while delivering personalized care.
- HPE helps organizations turn information into actionable data.

To best manage healthcare delivery, you need to organize solutions and assets in one place. HPE helps you create a single view to deliver true coordinated care.

Today's complex healthcare delivery system demands that stakeholders connect easily in a secure, member-centric environment. HPE provides a comprehensive, scalable solution that adapts to your changing needs. We help you best manage your clinical, financial, and patient outcomes for higher-quality, more cost-effective healthcare.

When different processes and systems reduce the ability to share information quickly and efficiently, it can delay a member's treatment and subsequent care planning. Case managers, payers, and physicians need to securely access and share the same integrated member health information to improve outcomes, enhance the quality of delivery, and reduce costs. HPE Atlantes Care Management is the solution.

Goes beyond “one size fits all”

Government health agencies and commercial health plans have much to gain through HPE Atlantes Care Management. Organizations of any size seeking a complete solution will benefit from the HPE comprehensive, configurable care management solution. Atlantes' shared services option and outsourced medical management capabilities enable smaller healthcare organizations—with less than 100,000 members—to meet the demands of member populations and have the flexibility to grow.

Our easy-to-use, clinician-designed system provides a single view of member information for true coordinated care. It tracks and reports members' health conditions, goals, recommended interventions, and outcomes so care managers can assess overall program effectiveness. Atlantes integrates with claims data to identify members with existing or developing chronic diseases, calculates treatment plan cost savings, and tracks the results.

A flexible, scalable solution

HPE Atlantes Care Management provides everything you need—from wellness systems to chronic disease programs—to manage a member's healthcare. The following solutions can be implemented separately to meet specific needs or collectively for a comprehensive care management solution:

- Prior Authorization (PA)
- Utilization Management (UM)
- Case Management (CM)
- Disease Management (DM)
- Lifestyle Management (LM)

Offering overview

Scales to meet growth, productivity demands

- A complete member-centric view includes UM, CM, and DM—all from a single sign-in with one-click navigation.
- Atlantes operates in a web-enabled and mobile environment, simplifying access and enhancing the productivity of a remote workforce.
- Clinicians helped design the user interface and provided input during development.
- Atlantes' configurable, modular solution can be scaled up or down as needed, or preconfigured to meet your unique requirements.
- HPE manages your implementation. The process is not subcontracted.
- Existing implementations include health payers with large Medicaid populations.

Improves care management to benefit all

- Boost efficiency for care managers by housing all the data they need in a single system
- Help members better understand their healthcare options, expand knowledge for prevention, and increase compliance with treatment plans
- Improve operational efficiencies and documentation consistency with intuitive, clinically sound Internet collaboration tools
- Increase member satisfaction by proactively monitoring appeals and grievances and preserving privacy

- Mitigate medical cost trends while delivering personalized, member-centric care
- Track and manage member populations that account for most healthcare expenses and provide them with quality, cost-effective care

Coordinates care workflow for better outcomes

HPE Atlantes Care Management incorporates industry best practices and expert clinical content. Its automated care workflows simplify and streamline processes.

- Includes personalized, dynamic care plans for identified members—helping them get the timely treatments they need while avoiding costly medical expenses
- Integrates data from claims, enrollment providers, external disease managers, medical protocols, and treatment plans
- Provides care managers with basic decision-support tools, information, and alerts to enable intervention at key events
- Provides web access for providers and members, enhancing care coordination

In addition to its basic decision-support capabilities, Atlantes is readily upgradeable to include more extensive data reporting and integration capabilities, HPE or third-party predictive modeling and analytics, clinical care guidelines, regulatory changes, and industry certification programs.

Improving healthcare delivery

The Oklahoma Healthcare Authority (OHCA) needed to collect data from several statewide systems. It used HPE Atlantes to implement a system that would ensure accurate, effective,

and timely treatment for recipients. Using HPE Atlantes, the OHCA implemented a system that manages recipients' healthcare through the entire process—providing one place to access all information on each individual case.

The results? OHCA has significantly improved healthcare delivery and maximized program dollars by decreasing repetitive processes. In just six months, the healthcare authority managed nearly 7,000 cases, considerably improving the overall efficiency of the care managers. OHCA also reduced treatment authorization referral time by 66%, which led to faster member care.

Recognized for expertise, reliability

As the trusted partner and advisor to health and life sciences organizations around the globe, we enable organizations to harness information to solve business challenges, drive innovation, and improve outcomes.

With 45+ years of experience, HPE is the largest provider of business process management services in the healthcare, insurance, and managed care markets. Atlantes supports care management initiatives for state Medicaid programs and commercial health plans.

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