



# SIAM Awareness H9P66S

Multi-supplier eco systems will be the default in the future, in fact they exist today—there is simply no escaping it. CIOs need to keep control of their organization and the services delivered through effective governance & operational control of service delivery. If IT doesn't start sourcing services correctly, the Business will. The Service Integration And Management (SIAM) framework is designed to help companies manage complex, multi-supplier environments and derive more business value from their IT investments. This one day course will provide an overview of the SIAM framework.

## SIAM Awareness

**Price** USD \$695

**Links to local schedules, pricing and registration** [US/Canada](#)  
[Mexico/Latin America](#)  
[Brazil](#)

**HP course #** H9P66S

**Category** ITIL

**Duration** 1 day

## Audience

- Senior IT management, IT operations staff, IT process owners, business managers, business process owners
- IT professionals working for organizations that have adopted, or are planning to adopt, a multi-supplier sourcing model and need to be able to manage, support and/or operate within such an environment
- Individuals requiring an understanding of SIAM and how it can contribute to the success of IT within an organization

## Prerequisites

- There are no specific prerequisites for this training, but knowledge and experience in IT organizational management is helpful

## Course objectives

On successful completion of this course, candidates will gain knowledge in:

- Leveraging multi-sourcing to achieve one or more of the following goals:
  - Cost & Risk Reduction
  - Improved Service Levels
  - Improve Service Provider performance
  - Business Enablement
  - Service Integration

- How SIAM structures and organizes the integrated 'business value network' that is provided by an optimized set of internal, external and/or shared service providers.
- How to complement SIAM with existing process frameworks and methodologies, (e.g. ITIL®, COBIT®, TOGAF®, and IT4IT™) and essentially specify an information model that can be used across the entire IT value chain
- SIAM Architecture and governance models
- Next steps and how to apply the SIAM framework

## Next steps

- HF412S: ITIL® Service Management Awareness
- UC411S: IT Governance Awareness
- H9P61S: DevOps Awareness
- H9P64S: IT4IT™ Awareness
- H9P67S: Project Management Awareness
- H9P70S: Security Awareness

## Course outline

### Introduction

### SIAM Architecture

### SIAM Target Operating Model

### SIAM Governance

### SIAM Application Architecture

### SIAM Value Networks

### Approaches to Service Integration

### SIAM Implementation and Next Steps

Learn more at

[\*\*hpe.com/us/training/itil\*\*](https://hpe.com/us/training/itil)

---

© Copyright 2016 Hewlett Packard Enterprise Development LP. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.

IT4IT™ is a trademark of the Open Group.

ITIL® is a registered trademark of AXELOS Limited.

TOGAF® is a trademark of the Open Group.

COBIT® is a registered trademark of ISACA.

H9P66S Ver A.00

c04953835 February 2016