



VMware vSphere: Troubleshooting Workshop [V6.0]

This hands-on training workshop provides you with the advanced knowledge, skills, and abilities to achieve competence in troubleshooting the VMware vSphere® 6 environment. This workshop increases your skill and competence in using the command-line interface, VMware vSphere® Web Client, VMware vRealize™ Log Insight™, and other tools to analyze and solve problems.

This workshop is based on VMware ESXi™ 6 and VMware vCenter Server™ 6.

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Price USD \$4,500

Links to local schedules, pricing and registration [US/Canada](#)
[Mexico/Latin America](#)
[Brazil](#)

HP course # HODROS

Category VMware

Duration 5 days

Audience

- System administrators
- System integrators

Prerequisites

- Required prerequisites include completion of one of the following:
 - VMware Certified Professional 6 – Data Center Virtualization (VCP6-DCV)
 - VMware vSphere: Fast Track [V6]
 - VMware vSphere: Optimize and Scale [V6]
 - Equivalent knowledge and administration experience with ESXi and vCenter Server
- Experience working with a command-line interface is highly recommended.

Course objectives

- Use vSphere Web Client, the command-line interface, and logs to diagnose and resolve problems in the vSphere environment
- Introduce troubleshooting principals and procedures
- Troubleshoot networking issues and recover from them
- Analyze storage failure scenarios and resolve the issues
- Troubleshoot vSphere cluster failure scenarios and analyze possible causes
- Diagnose common VMware vSphere® High Availability issues and provide solutions

- Troubleshoot problems related to virtual machine migration (VMware vSphere® vMotion®) and improve resource use (VMware vSphere® Distributed Resource Scheduler™)
- Troubleshoot vCenter Server issues
- Identify ESXi host issues (analyze failure scenarios and correct them)
- Troubleshoot faulty virtual machines, including installation issues, snapshot issues, connection issues, and more.

Course outline

Module 1: Course Introduction

- Understand the course objectives
- Understand the scope and topics covered by the course
- Become familiar with online technical resources
- Become familiar with the VMware education system and certification tracks

Module 2: Introduction to Troubleshooting

- Identify the effects of a system problem
- Define the troubleshooting scope
- Use a structured approach
- Understand the troubleshooting principals
- Follow a logical troubleshooting procedure
- Troubleshooting examples

Module 3: Troubleshooting Tools

- Use command-line tools to identify and troubleshoot problems
- Use VMware vSphere® Management Assistant
- Locate and interpret important log files
- Export relevant log files for technical support
- Use vRealize Log Insight for log aggregation and problem analysis
- Use vRealize Log Insight for efficient log search

Module 4: Networking

- Identify the symptoms of network-related problems
- Analyze and resolve standard and distributed switch issues
- Analyze virtual machine connectivity issues and restore them
- Examine common management network connectivity issues and restore configurations
- Identify and prevent potential problems

Module 5: Storage

- Troubleshoot storage (iSCSI, NFS, VMFS, and VSAN) connectivity problems
- Analyze hardware malfunction and software misconfiguration scenarios
- Identify multipathing-related issues, including PDL and APD
- Analyze possible causes, recover from the faulty conditions, and restore storage visibility

Module 6: vSphere Clusters

- Identify and recover from vSphere HA related issues
- Analyze and troubleshoot various types of vSphere vMotion issues related to virtual machine migrations
- Discuss and recover from vSphere DRS problems to achieve proper function and balanced resource use
- Examine vSphere cluster failure scenarios and possible solutions

Module 7: vCenter Server and ESXi

- Understand the vCenter Server and Platform Services Controller (PSC) architecture in vSphere 6
- Identify and resolve authentication issues
- Troubleshoot VMware Certificate Authority (VMCA) and certificate store issues
- Analyze and fix vCenter Server services issues
- Examine ESXi host and vCenter Server failure scenarios and resolve the issues

Module 8: Virtual Machines

- Analyze and resolve common virtual machine snapshot issues
- Identify possible causes and resolve virtual machine power-on issues
- Troubleshoot virtual machine connection state issues
- Resolve problems seen during VMware Tools™ installations
- Discuss content library and identify common misconfigurations
- Examine failure scenarios and provide solutions

Learn more at

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H0DR0S Ver A.00

c04947974 January 2016