

HPE Education Services

HPE Partner Training Pass

Offering the ultimate in flexibility, the HPE Partner Training Pass is a simple, economical way to buy and manage HPE certification training.

Important information

- The HPE Partner Training Pass can only be used for the training of HPE Partner employees and cannot be used for Pearson VUE certification exams.
- The duration of the HPE Partner Training Pass is 12 months from the date of purchase. Any unused funds at expiration are forfeited and no extension beyond expiration is permitted.
- Payment is due in full at the time the initial order is placed.
- Course registration and availability is on a 'first-come, first-serve' basis. Standard HPE Education Services terms and conditions apply to course cancellations, student withdrawals, and onsite or dedicated delivery cancellations and changes.
- A valid HPE Training Pass account number and Learner ID is required to register a student. You are responsible for ensuring that only authorized personnel within your organization utilize the agreement, and that all registrations and orders are correctly identified to HPE.
- HPE Partner Training Passes may only be used for HPE training provided by HPE Education Services in the US and Canada. Applicable courses may be found on the [HPE Partner Education Course List](#) or [HPE Education Services](#) website. HPE Partner Training Pass funds cannot be used for industry events, self-study course materials, or training services provided by other HPE organizations. **Funds from the HPE Partner Training Pass cannot be used for training on HPE Software products.**

Product description

A strong commitment to training is essential in today's competitive environment. Professional training can help you reduce costs, mitigate risks and accelerate business outcomes. Importantly, HPE Partner Training supports your certification efforts and product authorization status.

With the HPE Partner Training Pass (HH668S), you can simplify budgeting and streamline the management of certification training. The flexible and easy-to-use HPE Partner Training Pass is a currency-based account of funds that can be used to purchase any certification course on the [HPE Education Partner Course List](#) (offered in the US and Canada).

Benefits

- **Flexibility.** Attend training as you need it. There is no need to know student names, dates or locations in advance.
- **Practicality.** Lock in budget dollars by pre-purchasing training credits while funding is available.
- **Convenience.** Minimize the time and effort spent on purchasing and managing training throughout the year. A single purchasing transaction sets up your HPE Partner Training Pass.
- **Simplified enrollment.** Once your Partner Training Pass is in place, students simply enroll for classes as needed—no additional funding, purchase orders or approvals are required. You register for scheduled courses through the [HPE Education Partner Course List](#) available on our [HPE Education Partner Training](#) website.

If you need assistance with planning or registration, connect with us by email at education.training.credits.usca@hpe.com or by phone (US: 800-472-5277; Canada: 800-563-5089).

HPE Partner Training Pass terms and conditions

- HPE Partner Training Passes may only be used for HPE Partner training provided by HPE Education Services in the US and Canada.
- Applicable courses may be found on the [HPE Partner Education Course List](#) or [HPE Education Services](#) website.
- Training Pass funds cannot be used for industry events or training provided by other HPE organizations including HPE Software (hpe.com/software/education).
- The HPE Partner Training Pass can only be used for training delivered by HPE Education Services and cannot be used for Pearson VUE certification exams.
- The duration of the HPE Partner Training Pass is 12 months from the date of activation. "Refills" can be purchased anytime during this period, however, those funds are subject to the same expiration date.
- Training must be scheduled prior to the Training Pass expiration date.
- Any unused funds at expiration are forfeited and no extension beyond expiration is permitted.
- HPE Partner Training Passes purchased in the U.S. or Canada can be used for HPE Education Services training deliveries within these countries.
- The HPE Partner Training Pass is sold in increments of \$100 with a minimum purchase of \$900. Refills are sold in increments of \$100 with a minimum purchase of \$100. Payment is due in full, upon placing the initial order.

View HPE Education Services terms and conditions at hpe.com/us/training/terms

HPE Partner Training Pass: Frequently Asked Questions

Q. What training can the HPE Partner Training Pass be used for?

A. The HPE Partner Training Pass may be used for HPE training provided by HPE Education Services in the US and Canada. Applicable courses may be found on the [HPE Partner Education Course List](#) or [HPE Education Services](#) website.

Q. How long is the Training Pass valid?

A. The Training Pass is valid for a 12 month period after activation.

Q. Can I add funds to the HP Partner Training Pass?

A. Yes, funds can be added. Please keep in mind that the additional funds will expire on the expiration date of the original Training Pass.

Q. What happens after an order is placed for the Partner Pass?

A. A welcome letter is sent out that contains all the information required to redeem the Training Pass for HPE training services.

Q. How soon after I place an order will I be able to register for classes?

A. Once the welcome letter is received, the HPE Partner Training Pass has been activated and is ready for redemption.

Q. How do I track usage?

A. The welcome letter contains instructions for tracking usage and monitoring Training Pass status. Tracking is online through a self-service website.

Q. Do I have to attend classes prior to the HPE Partner Training Pass expiration date?

A. The cost of the course is redeemed from the Training Pass balance at time of registration. As long as you register prior to the Training Pass expiration date, you can attend a course session after the expiration date.

Q. Can I use my HPE Partner Training Pass for other HPE events and forums?

A. No. The HPE Partner Training Pass may only be used for HPE training provided by HPE Education Services in the US and Canada. Applicable courses may be found on the [HPE Partner Education Course List](#) or [HPE Education Services](#) website. HPE Partner Training Pass funds cannot be used for industry events or training services provided by other HPE organizations including HPE Software.

Contact us

If you need assistance, connect with us at education.training.credits.usca@hpe.com.

Learn more at

hpe.com/us/training/partner