



# HPE Education Services for ITIL®/IT Service Management

Join the many satisfied customers who choose HPE Education for ITIL®/ITSM training with best-in-class instructors and simulations, and a robust accredited portfolio of courses to help you become certified. To view our full curriculum, visit [hpe.com/us/training/itil](http://hpe.com/us/training/itil)

## Additional training available

In addition to the courses listed here, HPE Education Services offers additional ITIL and ITSM training.

Visit us [online](#) for more information.

## IT SERVICE MANAGEMENT

H9P61S	DevOps Awareness	1 day
H0DS6S	DevOps Implementation Boot Camp	3 days
H1RX7S	The Phoenix Project DevOps Business Simulation Workshop	1 day
H0DS5S	IT4IT™ Foundation	3 days
H9P64S	IT4IT™ Awareness	1 day

## ITIL

### Foundation

HF421S	ITIL Foundation with Race to Results Simulation (onsite only)	3 days
HF422S	ITIL Foundation with Case Study	3 days

### Intermediate: Capability Stream

HF427S	ITIL Service Offerings and Agreements (SO&A)	5 days
HF428S	ITIL Operational Support and Analysis (OS&A)	5 days
HF429S	ITIL Release, Control and Validation (RC&V)	5 days
HF430S	ITIL Planning, Protection and Optimization (PP&O)	5 days

### Intermediate: Lifecycle Stream

HF437S	ITIL Service Strategy (SS)	3 days
HF438S	ITIL Service Design (SD)	3 days
HF439S	ITIL Service Transition (ST)	3 days
HF440S	ITIL Service Operation (SO)	3 days
HF441S	ITIL Continual Service Improvement (CSI)	3 days

### The Capstone Course

HF442S	ITIL Managing Across the Lifecycle (MALC)	5 days
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Learn more at

[hpe.com/us/training/itil](http://hpe.com/us/training/itil)

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