

HP License Subscription Service

HP Customer Support Contractual Services

Technical data



This service enables your business and technical users to access the most recent software updates as soon as they are commercially available.

HP License Subscription Service provides you with the license rights to use all new revisions of HP software and selected HP-supported third-party software products specified in and released during the term of the applicable service contract.

This service enables your business and technical users to access the most recent software updates as soon as these are commercially available. Simply select the HP or HP-supported third-party software products for which you wish to purchase coverage for the term of your service contract.



HP offers shrink-wrap, personal use, concurrent use, or unlimited use License Subscription Service to match your initial software product license.

For software products that require a license key to use a new revision of software, you will receive a new license key, or instructions for obtaining a new license key, each time a software update is released for which you have purchased coverage.

Service benefits

This service enables you to:

- Use the most currently released software updates of your selected software
- Acquire as many license subscription services as needed without paying for extra media and documentation updates
- Reduce the cost of purchasing individual update licenses through subscription savings

Service feature highlights

- Access HP as a single provider for software license subscription services pertaining to your HP-licensed and HP-supported third-party products
- Select the subscription model that matches your initial license purchase
- Update of software license rights

Specifications

Table 1. Service features

Feature	Delivery specifications
Update of software license rights	<p>The Customer receives the license rights to use subsequent revisions of all HP software and selected HP-supported third-party software products for which the Customer has purchased service, as described in Exhibit E16, HP Terms and Conditions of Sale and Service, and in Exhibit SS5, HP Support Services.</p> <p>Delivery of a license key, or instructions for obtaining a license key, required to use the new version of software may be provided in conjunction with a license agreement.</p>

Acquire as many license subscription services as needed without paying for extra media and documentation updates.

Service eligibility

To be eligible to purchase software license subscription, for products where this service is available from HP, the Customer must be properly licensed to use the revision of the software product that is current at the beginning of the service contract period; otherwise, an additional charge may be applied to bring the Customer into service eligibility.

Service limitations

This service does not include delivery of the actual software updates that may be acquired through the purchase of HP Software Media and Documentation Updates Service or HP Software Updates Service, as applicable for your products.

Customer responsibilities

The Customer must retain and provide to HP upon request all original software licenses, upgrade license agreements, and license keys.

The Customer will use all software products in accordance with current HP software licensing terms corresponding to the Customer's prerequisite underlying software license or in accordance with the current licensing terms of the third-party software manufacturer, if applicable, including any additional software licensing terms that may accompany the actual software update provided under the Software Media and Documentation Updates Service or the Software Updates Service.

HP License Subscription Service

Reduce the cost of purchasing individual update licenses through subscription savings.

General provisions/Other exclusions

Distribution of certain third-party license agreements and license keys may be made directly from the third-party vendor to the Customer.

For more information

For more information on HP License Subscription Service, contact any of our worldwide sales offices or visit our Web site at:

www.hp.com/hps/support

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