

# 2016 HPE Software Innovator Awards

Verandir Araujo da Silva, Banco de Brasilia (BRB)  
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Brazilian bank safeguards business by using HPE Security  
ArcSight Express to meet compliance regulations

## Honorable Mention

### Protect Your Digital Enterprise

#### Software

- HPE Security ArcSight Express
- HPE Universal CMDB (Configuration Management Database)
- HPE Service Manager

## High-level overview

Using HPE Security ArcSight Express, Banco de Brasília realized the following benefits:

- Protects business by meeting compliance rules
- Reduces time to investigate access control violations from four days to two hours or less, reducing risk to business operations
- Logs 110 million security events daily, enabling compliance with banking regulations
- Correlates 7 million security events daily, assisting bank to identify IT security threats
- Saves time by replacing a variety of tools with one solution to correlate security logs
- Provides data justifying need for further investment in IT security tools, defending business operations
- Frees up time for other IT projects, improving quality of services offered to customers

## Company

Banco de Brasília (BRB) is a Brazilian bank majority-owned by the Government of the Federal District. The bank was established in 1964 to support efforts to raise regional

development funds and it offers products for personal and business loans, savings, investments, credit cards, insurance and payroll loans. The bank also manages accounts for Federal District employees. In the commercial sector, BRB offers products for real estate operators, rural businesses and finance for the construction industry. The bank has more than 3,200 employees and 116 branches.

## Contact

Verandir Araujo da Silva is the Chief Security Officer.

## Business goals

BRB wanted to reduce risk to their business by ensuring that they met the auditing requirements of the Central Bank of Brazil. To do this, the bank aimed to improve its ability to monitor transaction logs and speed up the time it took to investigate security policy violations. BRB was previously using a number of different free software tools to extract data logs from network devices. This process was time consuming because the team did not have direct access to all logs.

## HPE Software products implemented

- HPE Security ArcSight Express
- HPE Universal CMDB (Configuration Management Database)
- HPE Service Manager

## HPE Partner

Partner TechBiz implemented HPE Security ArcSight Express, while HPE Partner Intelit sold HPE Universal CMDB and HPE Service Manager.

## Additional benefits

By moving from a variety of security logging tools to a single HPE Security ArcSight solution, BRB was able to gain much better visibility of data logs and save time investigating access violations. Previously, logs were held in more than one database and it was not always possible to correlate these logs. Now, this process is a lot faster, meaning threats can be detected quickly, minimizing risk to business operations.

BRB has also saved time by integrating HPE Security ArcSight Express with HPE Service Manager, which the bank uses to manage IT job tickets. A ticket can be created within HPE Security ArcSight Express, and when a job is closed in HPE Service Manager, that change will be reflected in HPE Security ArcSight. This minimizes risk to business operations by speeding up the process of investigating security incidents. It also saves time and allows IT staff to work on other tasks, improving efficiency.

The bank's IT team of 300 people responds to 2,000 tickets per week. HPE Service Manager streamlines the process of investigating security incidents, saving time for staff members. This reduces costs and improves accountability and the quality of services the IT team provides. As a result, the IT team has more time to work on new projects or other essential tasks such as purchasing new products, instead of spending time troubleshooting simple issues.

BRB is acting more proactively to prevent access control policy violations. For example, it is developing rules to correlate logs from Windows Active Directory and firewalls, which warn about security violations and help prevent fraud by company staff members.

The bank is using HPE Security ArcSight Express to generate reports that are shared with managers. This has allowed the IT team to justify plans for increased investment in technology solutions which include IT security solutions and identity management products.

BRB plans to expand its HPE Software deployment by integrating HPE Security ArcSight Express with other business systems to monitor for patterns in financial transactions. This will reduce risk of fraud to customers and to the bank, improving the quality of services.



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