

2016 HPE Software Innovator Awards

Marlene Mazzeo, Bausch + Lomb

Eye-care leader realizes vision of enterprise transformation leveraging HPE Project and Portfolio Management

Winner

Accelerate Next

Software

- HPE Project and Portfolio Management (PPM)
- HPE Demand Management
- HPE Deployment Management
- HPE Project Management
- HPE Resource Management
- HPE Time Management
- HPE Program Management
- Business Objects Reporting

BAUSCH+LOMB

High-level overview

Using HPE Project and Portfolio Management (PPM), Bausch + Lomb achieved the following benefits:

- Deploys single workflow process to standardize, automate, manage and capture the execution of operational activities across multiple enterprise groups with approximately 2,200 HPE PPM users
- Streamlines regulatory compliance: U.S. Food and Drug Administration (FDA) and Sarbanes-Oxley (SOX), with change management process ensuring governance rules are followed and documented
- Transforms management of Oracle PeopleSoft Human Capital Management (HCM), Financial and Supply Chain Management (FSCM), Enterprise Performance Management (EPM) and Customer Relationship Management (CRM) application platform in North America and Europe:
 - Enables software change tracking: requirements, design, migration automation, test-execution signoff, release to production automated off hours

- Replaces Lotus Notes and other manual tools with repeatable automation—enabling headcount reductions and related cost savings, with improved quality
- Streamlines business processes: human resources, purchase requisitions (fed into Enterprise Resource Planning system), research and development
- Achieves close to \$17 million savings over 14 years from process efficiencies, reduced headcount and retiring outmoded applications

Company

Bausch + Lomb, a Valeant Pharmaceuticals International, Inc. company, is a leading global eye-health organization focused on protecting, enhancing and restoring people's eyesight. Its core businesses include ophthalmic pharmaceuticals, contact lenses, lens-care products and ophthalmic surgical devices and instruments. Bausch + Lomb develops, manufactures and markets a comprehensive product portfolio available in more than 100 countries.

Contact

Marlene Mazzeo is Senior Business Systems Analyst at Bausch + Lomb.

Business goals

Bausch + Lomb aimed to automate manual workflows, integrate disparate enterprise processes, reduce costs, streamline regulatory compliance and increase operational efficiency.

Fifteen years ago, Bausch + Lomb was an early adopter of the software that evolved into HPE PPM. It originally purchased the solution to automate processes related to Oracle PeopleSoft HCM and Financial Management. At the time, employees were using Lotus Notes as their database and manually copying code from one environment to another. In addition, various departments in Bausch + Lomb—finance, human resources, logistics, compliance, research and development and others—were following disparate processes and capturing different sets of information. The company wanted to standardize, automate, manage and capture the execution of operational activities.

HPE Software products implemented

- HPE Project and Portfolio Management (PPM)
- HPE Demand Management
- HPE Deployment Management
- HPE Project Management
- HPE Resource Management
- HPE Time Management
- HPE Program Management
- Business Objects Reporting

HPE Partner

Bausch + Lomb has relied on Melillo Consulting for project management and HPE PPM expertise for more than seven years. Mazzeo works closely with Melillo consultant Doug Morrison, at one time himself a Bausch + Lomb employee. Mazzeo and Morrison have collaborated to streamline Bausch + Lomb's configuration of HPE PPM to deliver ease of use and value for end users including business units outside the IT organization. Morrison also assisted Bausch + Lomb to leverage Business Objects as part of the HPE PPM solution.

Additional benefits

Enterprise groups throughout Bausch + Lomb have come to see that HPE PPM brings efficiencies and value to their business processes. HPE PPM enables users to capture information into the system, render it searchable and integrate with other systems. A 200-user group in Ireland, for example, leveraged HPE PPM to automate purchase requisitioning and then integrate it with the Enterprise Resource Planning system. These process efficiencies enabled them to reduce headcount by two contractors. In relation to FDA requirements, Bausch + Lomb must enact a change validation process every time it changes the formulation on an existing product, adds an additional manufacturing line, alters its packaging, and so on. HPE PPM streamlines this governance and validation process. HPE PPM is a workflow engine cascading throughout Bausch + Lomb enterprise groups to generate cost savings, create efficiencies and streamline compliance.



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