

Get the power of one

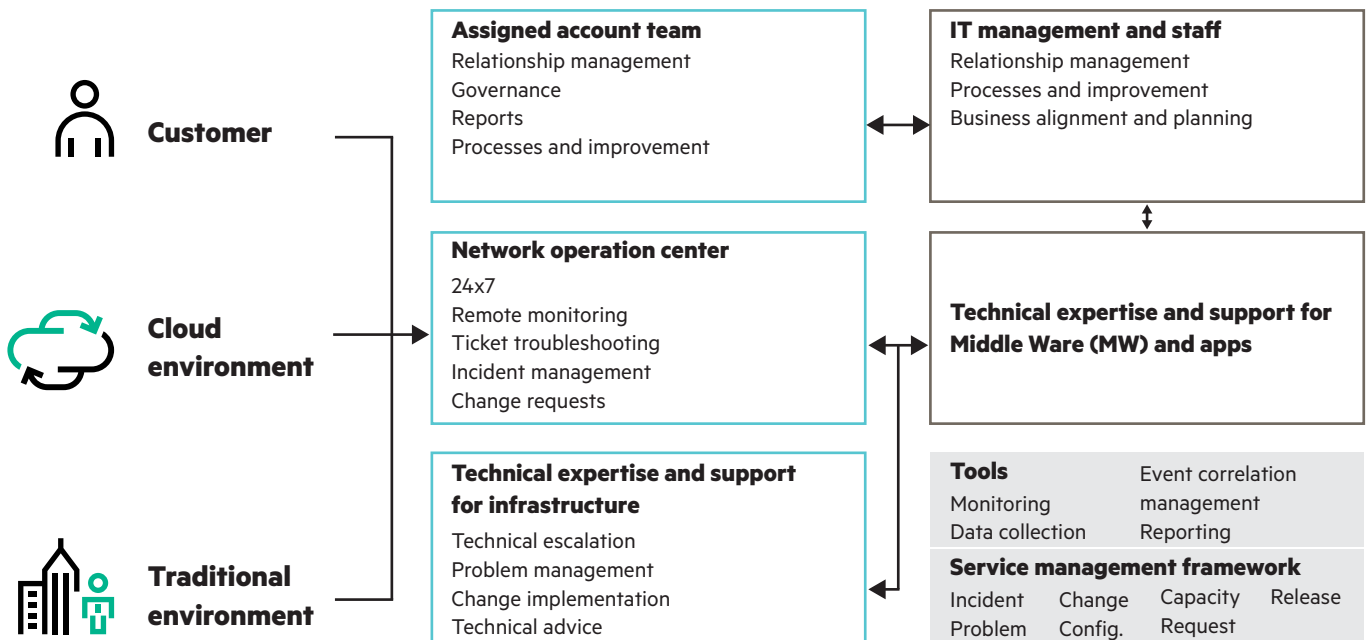
HPE Datacenter Care Operational Support Services

One sure way you could overcome your data center support problems

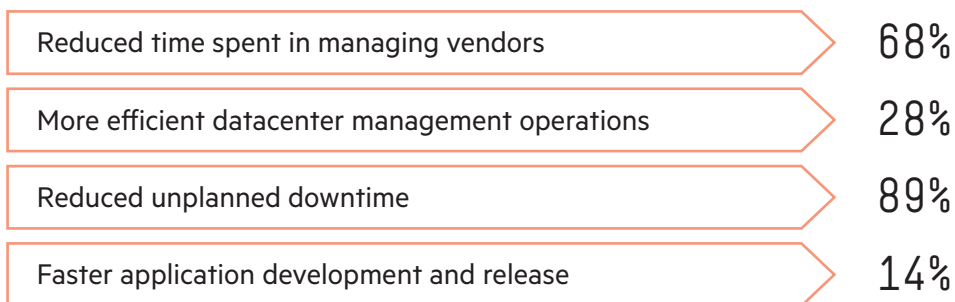
Minimizing risks and reliably scaling in a diverse environment—comprising legacy and modern cloud-based models—can be difficult. Modernizing IT provisioning and monitoring operations can be even more difficult with limitations of budget, skilled resources, and support infrastructure. HPE Datacenter Care Operational Support Services (DC OSS) monitors the infrastructure—servers, storage, and network devices—through the virtualization level and the operating systems and also offers direct change and problem management solutions.

One proven approach to service request management, problem management, and change management

Get flexible and scalable support based on urgency, responsiveness, and resolution commitment to handle events, incidents, and change requests related to stability, optimization, performance, and quality of service.



One service that makes a real difference



One victor in the end—you!



Your costs are saved



Your IT assets are protected and managed efficiently



Your support is simplified and seamless



You can focus on innovation

Source: Business Value Enabled by HPE Datacenter Care Service, IDC, 2015