



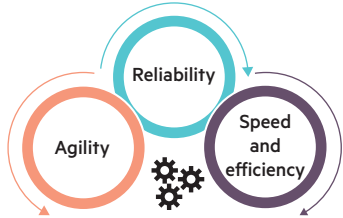
HPE Datacenter Care—Infrastructure Automation (DC-IA)

Secure, stable & reliable IT operations at unprecedented speed

Advice, support, and tools to help you create a fast, reliable IT environment

For IT operations, this service enables fast release cycles without interrupting production systems. Hewlett Packard Enterprise is your single point of contact for fully supported IT with a full-stack view of where problems may occur—from the app to the hardware.

Realize high-velocity IT



Global access to Center of Expertise (CoE)



- Extensive, specialized training and expertise in infrastructure automation
- Collaboration with our Datacenter Care Advanced Solution Center

Global access to IT automation experts

- Handle complex products and solutions
- Best practice guidance from highly trained infrastructure automation experts
- On-demand review of current and operational use cases
- Scheduled coaching and script reviews

Features of HPE DC-IA

Access to IT automation experts

- On demand review of current and operational use cases, challenges and future needs
- Best practice guidance from highly trained infrastructure automation experts
- Scheduled coaching and script reviews
- Quarterly reviews and reports to measure your progress



HPE DC-IA is an extension of your HPE Datacenter Care solution

- Integrated with your current Datacenter Care team for planning and activity reviews
- 24x7 collaborative product support for DC-IA tools
- Enterprise-class support for your IT environment—hardware, software
- Single point of contact across vendors, case ownership, and accountability through resolution



Access tools to improve efficiency, reliability & agility

- Enterprise editions of automation tools including Enterprise Chef and selected others
- Access to fully supported code and HPE product detail that no other provider can offer
- Scripts maintained by HPE to manage your HPE products and software-defined infrastructure



The benefits you derive from HPE Datacenter Care—Infrastructure Automation

Clearly visible



- Trust that your environment is configured and designed
- Confidently demonstrate compliance
- Keep a living documented history
- Eliminate IT sprawl and take control of configuration drift

More predictable



- Prevent unauthorized changes
- Engineer policy verification and compliance into each step of deployment
- Build repeatable deployments across diverse environments

Ready for what's next



- Easily handle unplanned updates
- Quickly patch critical vulnerabilities
- Accelerate legacy migrations to new environments
- Provision and manage hybrid environments with common processes and tools

Real IT confidence backed by results

- Configure servers up to 9x faster¹
- Complete management and provisioning tasks up to 12x faster²
- Decrease the time to deploy releases by 77%³

¹ Based on HPE internal testing of HPE OneView vs. manual operations, 9/13

² Based on HPE OneView analysis

³ ChefConf 2015, April 2, 2015. Keynote address by Intuit

Resources: **HPE Datacenter Care Service**