



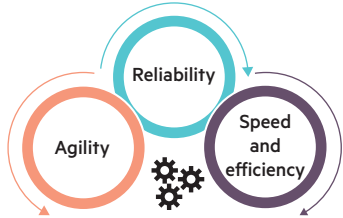
HPE Datacenter Care—Infrastructure Automation (DC-IA)

Deliver value fast with high-velocity IT

Deliver secure, stable, reliable IT services at unprecedented speed

With this service, you can find new ways to accelerate the delivery of applications and new IT services. Hewlett Packard Enterprise is your single point of contact for fully supported IT—including best practices for infrastructure as code and agile processes as part of the service.

Realize high-velocity IT



Global access to Center of Expertise (CoE)



- Extensive, specialized training and expertise in infrastructure automation
- Collaboration with our Datacenter Care Advanced Solution Center

Global access to IT automation experts

- Handle complex products and solutions
- Best practice guidance from highly trained infrastructure automation experts
- On-demand review of current and operational use cases
- Automation development and code coaching

Features of HPE DC-IA

Access to IT automation experts

- On demand review of current and operational use cases, challenges and future needs
- Best practice guidance from highly trained infrastructure automation experts
- Scheduled coaching and script reviews
- Quarterly reviews and reports to measure your progress



HPE DC-IA is an extension of your HPE Datacenter Care solution

- Integrated with your current Datacenter Care team for planning and activity reviews
- 24x7 collaborative product support for DC-IA tools
- Enterprise-class support for your IT environment—hardware, software
- Single point of contact across vendors, case ownership, and accountability through resolution



Access tools to improve efficiency, reliability & agility

- Enterprise editions of automation tools including Enterprise Chef and selected others
- Access to fully supported code and HPE product detail that no other provider can offer
- Scripts maintained by HPE to manage your HPE products and software-defined infrastructure



The benefits you derive from HPE Datacenter Care—Infrastructure Automation

Faster time-to-market



- Move quickly with new market opportunities and adjust to trends
- Establish a collaborative workflow for continuous delivery and common tools shared between developers and operations

Enhanced customer experience



- Improve your agility while actually increasing the reliability of IT
- Add new application features, capture feedback, and change services in response to the customer needs in near real time

Expanded capacity to innovate



- Free up your IT staff to have more time to expand IT services and capabilities
- Bring value to the business more quickly—while containing costs

Real IT confidence backed by results

- Configure servers up to 9x faster¹
- Complete management and provisioning tasks up to 12x faster²
- Decrease the time to deploy releases by 77%³
- Reduce software release time by 99% from 2–3 days to 1–2 hours³

¹ Based on HPE internal testing of HPE OneView vs. manual operations, 9/13

² Based on HPE OneView analysis

³ ChefConf 2015, April 2, 2015. Keynote address by Intuit

Resources: **HPE Datacenter Care Service**