

# Highly available Oracle Managed Services

TriCore Solutions delivers E-Business,  
PeopleSoft, and Hyperion together with HPE



## TriCore Solutions advantage

- Experience: Over 15 years of experience.
- Expertise: TriCore specializes in the architecture, deployment, and outsourced management of EBS, PeopleSoft, and Hyperion.
- Credibility: TriCore's culture is deeply rooted in customer service. Flexibility and responsiveness define who we are, and as a result, our customers remain loyal. Every year, 97.8 percent of our customers continue to expand their partnership with TriCore.
- Collaboration: Teamwork, the essence of our work culture, inspires, nurtures, and empowers our people to transform ideas into innovations. We work closely with our customers to understand their needs and find innovative solutions to their complex problems, which is why our customers consider us a trusted partner.

- Compliance: TriCore ensures 100 percent compliance with the latest regulations including SOCI, SOCII, and ISO2000.

- Scalability: Infinitely Flexible—Dedicated, Virtual, Hybrid.

## Oracle EBS, PeopleSoft, and Hyperion applications perform better

Many organizations find themselves overwhelmed by the day-to-day responsibility of providing and sustaining application and database availability. An overburdened IT staff leads to greater attrition, and the ability to scale is a challenge due to scarcity of qualified resources.

## Solution brief

TriCore helps you navigate Oracle Support and Administration. As a Partner Ready Service Provider, we can scale up or scale out leading solutions from Hewlett Packard Enterprise (HPE).

Bottom line? Improve the end user experience, increase your agility, control costs, and get access to the latest technology in real time.

## Proven partnership of industry leaders you can trust

TriCore works collaboratively with HPE to deliver the Oracle Managed Service—creating the perfect blend of software, infrastructure, and life cycle management in support of your applications.

### TriCore features:

- Over 250 Managed Service customers
- A unique, dedicated, team-based approach
- Best-in-class service-level agreements (SLAs)
- Global model supporting applications and end users in over 30 countries via senior technical staff
- A professional services organization that complements our application management solutions
- A long-standing and proven working history as an Oracle and HPE partner

## Supporting Oracle Applications with TriCore through HPE Partner Ready

Choosing a provider to manage your company's applications—whether it is EBS, PeopleSoft, or Hyperion—is an important decision. Security, data privacy, quality of service, agility, and service level agreements are undoubtedly some of your considerations.

For managed service providers like TriCore, choosing the right infrastructure to deliver secure, fast, and reliable services is an equally critical decision. This is why TriCore teams with Hewlett Packard Enterprise as a Partner Ready partner and chooses trusted HPE Converged Infrastructure to provide best-in-class TriCore Oracle Managed Services to customers.

### Backed by the extensive business-critical application expertise and world-class IT technology and practices of HPE, TriCore offers unique advantages for addressing your critical application requirements:

- Open, modular platforms that don't lock you in, supporting a broad ecosystem of applications, hypervisors, and operating systems
- Automation and management for end-to-end service quality—from infrastructure to application
- Unified service delivery across a hybrid model
- Scalability and elasticity to meet unpredictable service demands
- End-to-end security
- A private cloud infrastructure that isolates each customer's data to provide robust data privacy policies and procedures that support customers who are regulated by HIPPA, HITECH, and U.S.-EU Safe Harbor Privacy Principles

## Your solution benefits

- Deploy capacity and lessen the need to set up new hardware prior to launching services.
- Increase your organization's speed and agility.
- Reduce the cost of building, configuring, and maintaining infrastructure.
- Reduce long lead times on the procurement of equipment and updates.
- Remove the need to deal with breaks, fixes, patches, and system monitoring.
- Focus your expertise and skills on growing your business.

## The simplified way to manage your Oracle Applications

Contact a TriCore representative today to arrange for an assessment of your organization's IT environment. Discover how the TriCore solution running on HPE Converged Infrastructure can help your applications run more efficiently.

Contact the Partner Ready Service Provider program at:  
[PartnerReadyServiceProviders@hpe.com](mailto:PartnerReadyServiceProviders@hpe.com)

## Learn more at [HPE Partner Ready Service Provider Program—TriCore Solutions](#)



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