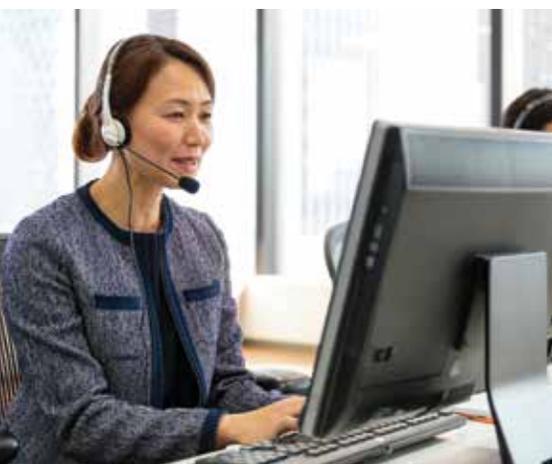


HPE Thomson Reuters archiving service

Support compliance across the enterprise



Archiving highlights

- Messaging content is automatically downloaded and archived
- Thorough message mapping enables content fidelity
- Messages are rendered for easy readability in downstream supervision, eDiscovery, and production
- Daily processing reports mitigate any data spoliation risk

Archiving with Thomson Reuters

Heightened regulatory oversight and the explosive growth of electronic information now require organizations to adopt new approaches to manage, control, and derive insight from diverse, human information while satisfying corporate governance needs. Today, business-critical data includes multiple email and messaging streams from enterprise applications including Thomson Reuters. If you are trying to manage this expanding set of information, you have undoubtedly realized that it has increased the value of archiving beyond traditional storage management because the information must also be managed in line with corporate, industry, and regulatory compliance obligations.

HPE Thomson Reuters archiving service supports your ability to manage and preserve messaging data from these repositories in a compliant manner. The service is integrated with market-leading, cloud-based archiving solution, HPE Digital Safe, to enable centralized management of data and support downstream capabilities, including supervision and eDiscovery.

HPE Digital Safe is proven and relied upon by global financial institutions to meet strict compliance regulations with confidence and efficiency.

Thomson Reuters archiving services

The HPE Thomson Reuters archiving service employs a comprehensive process to capture, preserve, report, and access messaging content. The process includes downloading the daily Eikon XML files from Thomson Reuters' FTP site on your behalf. You can also take advantage of an option for data transfer via SFTP. Downloaded files are parsed and rendered into individual email messages for archival into Digital Safe. Once the files are archived, the messages are available to be accessed and searched for business purposes, as well as supervision and eDiscovery.

Archiving process overview

A range of capabilities is offered with the HPE Thomson Reuters archiving service, including:

- Automated downloads:** The archive synchronizes with the Thomson Reuters FTP server at least every 15 minutes to download any new XML archives, helping to reduce required IT and compliance resources.
- Comprehensive message capture:** 1-to-1 Eikon messages and persistent chat rooms content are captured for hosted archiving. The original Eikon XML feed associated with the message is also attached to the archived message to mitigate compliance risk.
- Messages rendered for readability:** XML messages are rendered in an easy-to-read format that is suitable for supervision, discovery, and production without further data processing costs.
- Deep information insight:** Multiple functionalities of Eikon are supported to provide more granular data visibility, including displaying chat history and user activities. Conversations provide full user and message details, and are displayed in a serialized format with the associated time stamp.
- Daily processing reports:** Reports, which include processing statistics, are provided daily via email to assist in data reconciliation and reduce the risk of data spoliation.
- Optional content types or feeds:** Incorporate customized filtering and metadata enrichment strategies to meet your specific corporate, regulatory, or national compliance policies and laws. Metadata enrichment reduces the search time and effort to link Thomson Reuters IDs with corporate email addresses, and enable searches to be executed against individuals without having to know all their account names. File integrity verification and message reconciliation are also available through collaboration with Thomson Reuters.

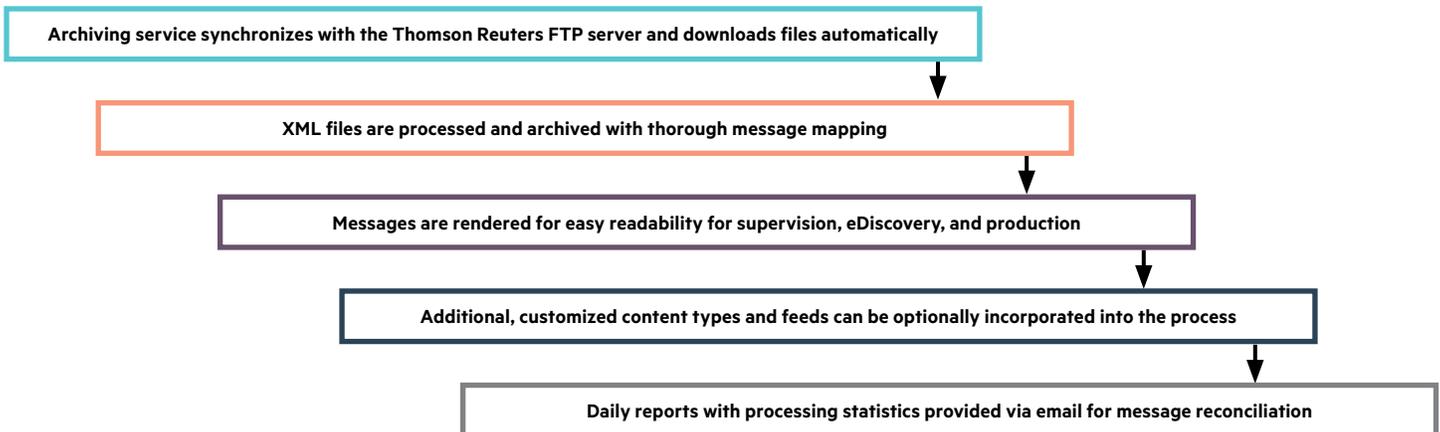


Figure 1. Thomson Reuters archiving process

Thomson Reuters archiving features

Automated download	New XML archives are downloaded at least every 15 minutes
Eikon functionality support	Display Eikon chat history, user activities, message details
Comprehensive message mapping	Provides fidelity of message content
Easily readable rendering	1-to-1 Eikon messages and persistent chat rooms are rendered into an easily readable format
Message time stamping	Messages displayed in a serialized format with associated time stamp
Eikon XML preservation	Original Eikon XML feed is attached to the archiving message for reference
Processing reports	Daily reports provided with processing statistics
Optional content types or feeds	Custom filtering and metadata enrichment strategies available
File and message reconciliation	File integrity verification and message reconciliation available
Secure file transfer	Download files securely over SSH FTP

Thomson Reuters reporting

A daily report is provided with processing statistics from the previous day's ingestion of messages into the archive and will contain the following information:

- Download summary: The files that HPE has downloaded from Thomson Reuter's FTP site on your behalf are provided in a summary.
- Processing summary: The files used for processing and the respective message counts.

About HPE

Hewlett Packard Enterprise is an industry-leading technology company that enables customers to go further, faster. With one of the industry's most comprehensive portfolios, spanning the cloud to the data center to workplace applications, our technology and services help customers around the world make IT more efficient, more productive, and more secure.

Learn more at
hpe.com/software/digitalsafe



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