



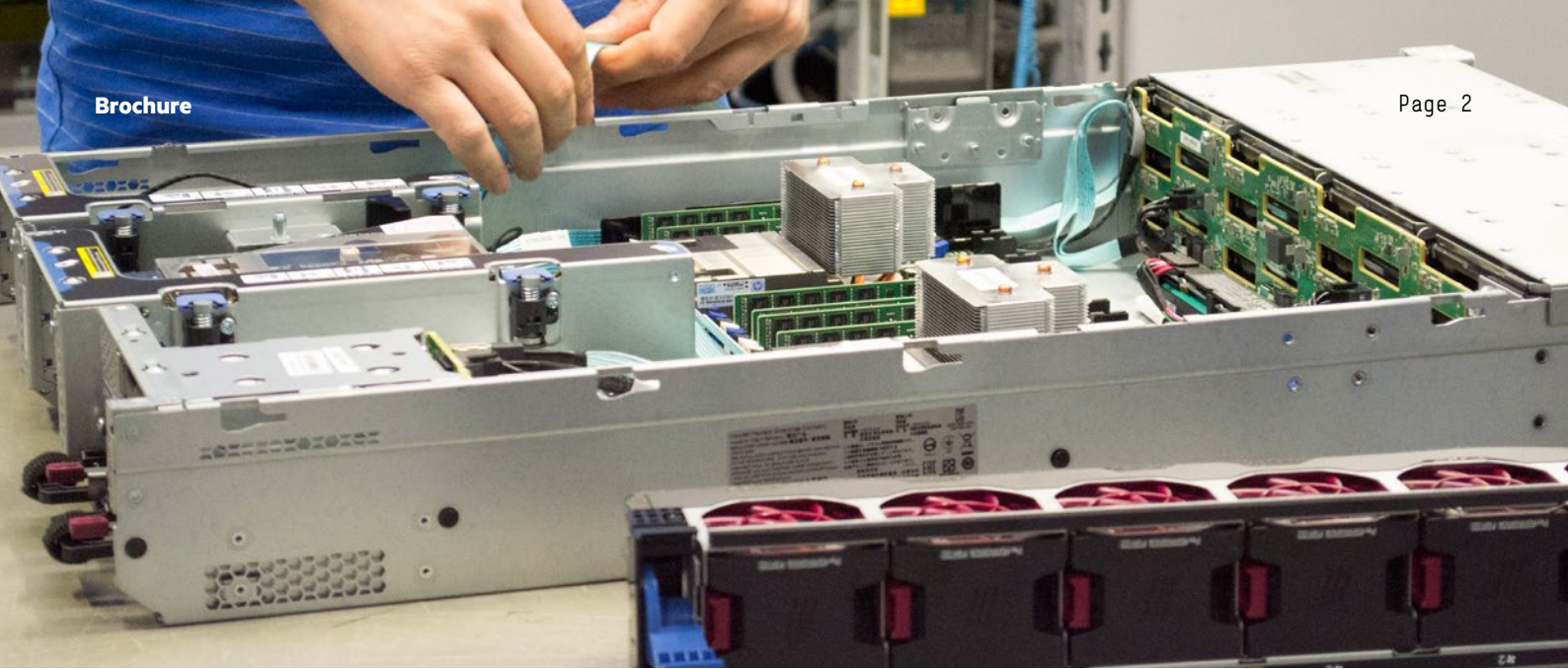
**Hewlett Packard**  
Enterprise

Brochure

# Factory Integration Services

EMEA Services Catalogue





With Factory Integration Services, you receive a customised, integrated solution that is ready to plug-in and start up upon delivery. HPE Servers, Storage, Blades, Networking Products and Racks... all built and tested to meet your needs.



Pre-integrated and tested in the factory, here in Europe

#### Turn capital investment into revenue right away

Your capital investment starts when you take delivery of a working solution, not multiple boxes that you have to integrate yourself.

With Factory Integration Services you can make a dramatic improvement to your bottom line.

## Factory Integration Services

Offers a wide portfolio of Factory Integration Services, which complement Server, Storage and Networking Solutions, enabling you to take delivery of preintegrated, pre-tested, solutions, tailored to your needs, straight from the HPE Factory.

### The offering

The Services listed in this catalogue are a limited foundational offering. Further Services are available upon request with support from HPE.

**More details of the services listed in this catalogue can be found in the following data sheets:**

- Product Customisation Services - [4AA5-5951EEE](#)
- OS and SW Management Services - [4AA5-5952EEE](#)
- Labeling Services - [4AA5-5953EEE](#)
- Rack Customisation Services - [4AA5-5954EEE](#)
- Third Party Hardware Integration and Management Services - [4AA5-5955EEE](#)
- Reporting Services - [4AA5-5956EEE](#)



**Customer benefits:**

- Save time, money and resources on new hardware and software rollouts
- HPE Factory experts deliver personal and reliable results
- Hassle-free experience
- Smoother implementation with reduced deployment time
- Comprehensive choice of offerings

**Irrespective of the size of your desired solution, we can:**

- Work with you to define the solution
- Pre-integrate and test it in the factory, here in Europe
- Manage the logistics for shipment to your data-centre, branch office or your customer's site
- Add the finishing touches on-site to bring the new solution into production

**Solutions can include:**

- System level customisation, software image pre-installation (including application software)
- Full rack cabling, labelling and asset tagging
- Third party (non-HPE) hardware and software products

**It is a bit like buying a car:**

- The personalisation, assembly, checking and test drive happens before you take delivery
- All you have to do is turn the key

## À la Carte Services

All of the services below can be ordered alone or combined as needed

**Table 1: Product Customisation Services**

	DESCRIPTION	PART NUMBER
<b>Hardware Customisation</b>	Customisation of one server/enclosure; Factory integration and custom placement of hardware options (I/O and disk drive slotting, etc.).	HA838A1
<b>System Settings Customisation</b>	Customisation of one server/enclosure. Choose custom BIOS settings/onboard administrator settings, internal server storage RAID settings, Operating System settings and/or network settings, hostname and IP address, time zone, etc.	HA839A1
<b>Firmware Revision</b>	HPE will load and verify customer-specified revision of appropriate HPEsupported firmware. Customer must ensure firmware will function appropriately with their solution in advance.	HA848A1
<b>VPN Access</b>	Customer can remotely access their solution through a virtual private network while the systems are still located in the HPE factory.	HA846A1

**Table 2: OS and SW Management Services**

	DESCRIPTION	PART NUMBER
<b>Image Load Service - Customer-supplied Image</b>	Hewlett Packard Enterprise will load a customer supplied image at the factory prior to delivery	HA843A1
<b>Image Load Service - Third Party SW Application</b>	HPE will load HPE-supported third party software applications, including shrink-wrap or proprietary software, at the factory prior to deployment. The Application Load service provides for the loading of a single software application over the base HPE OS load and is primarily meant for loads where the application is not incorporated into an image. third party software applications retain the original vendors' warranty. HPE does not warrant the third party software applications.	HA845A1
<b>VPN Access</b>	Customer can remotely access their solution through a virtual private network while the systems are still located in the HPE factory.	HA846A1

**Table 3: Tagging and Labelling Services**

	DESCRIPTION	PART NUMBER
<b>Asset Tag Service - HPE-Supplied Tag</b>	HPE will create a standard physical asset tag (user-defined fields on a standard label) and affix it to a product.	HA840A1
<b>Asset Tag Service - Customer-supplied Tag</b>	Hewlett Packard Enterprise will affix a customer-supplied physical asset tag to a product.	HA841A1
<b>Product and Package Labelling Service</b>	Customer can pre-define additional information to be printed on the product or packaging labels. Typical information chosen includes: asset-tag number, customer PO number, server host name, HPE serial number, SAP sales order number, MAC address. HPE supplies the label.	HA849A1

Table 4: Rack Customisation Services

	DESCRIPTION	PART NUMBER
<b>Base Racking Service – Best Practice</b>	HPE will integrate all Servers, Storage and Network products into the rack using HPE's Best Practice configuration standards in the HPE factory, prior to shipment.	"Rack Product Number" #001
<b>Rack Product Placement Service – Customer specified</b>	HPE will provide custom placement within the rack of HPE rack-mounted products to the customer's specifications.	HA864A1
<b>Rack Cable Labelling Service – Customer specified</b>	The customer can define how cables will be labeled. This service provides customisation beyond the standard cable labelling offered in Base Racking Service - Best Practice.	HA850A1
<b>Rack Signal Cable Interconnect Service –Customer Specified</b>	HPE will provide interconnection of signal cables between HPE rack-mounted products as identified by the customer.	HA865A1
<b>Ethernet Custom Cable Kit Service</b>	HPE will provide a custom network cable kit for CAT6 cables, which prevents excessively long CAT6 cables and allows the specification of cable colors within the kit.	ZU717A
<b>Fibre Channel Custom Cable Kit Service</b>	HPE will provide a custom cable kit for fibre channel cables, which prevents excessively long cables.	ZU719A

Table 5: Third Party HW Integration and Management Services

	DESCRIPTION	PART NUMBER
<b>Third Party HW Product Installation</b>	Hewlett Packard Enterprise will install selected third party hardware into a standard HPE rack. HPE does not warrant the third party hardware products beyond the original vendors' warranty. The third party hardware can either be procured by HPE from the original supplier (conditions may apply) or be supplied by the customer to HPE, whereby a customer furnished equipment (CFE) handling charge needs to be added to the order (HA851A1).	HA844A1
<b>Customer Furnished Equipment Handling</b>	HPE will handle and ship customer furnished equipment along with other hardware orders. This does not include integration.	HA851A1

Table 6: Reporting Services

	DESCRIPTION	PART NUMBER
<b>Product Report Service</b>	HPE will provide a product report to the customer containing technical and procurement details about his Factory Integrated product. All fields in the report are selected by the customer from a list supplied by HPE. The report is delivered by e-mail, prior to shipment of the products from the factory or as a printed report with the product shipment.	HA867A1
<b>Product Report Service – Enhanced</b>	HPE will provide an enhanced product report to the customer containing details about his Factory Integrated product. All fields in the report are selected by the customer from an extensive list supplied by HPE . The report is delivered by e-mail, prior to shipment of the products from the factory or as a printed report with the product shipment.	HA868A1
<b>Rack/Enclosure Report Service</b>	HPE will provide a rack/enclosure report to the customer (by email) containing details about his Factory Integrated rack solution. All fields in the report are selected by the customer from a list supplied by HPE. The report covers the rack/enclosure and all products built into the rack/enclosure.	HA869A1



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Talk to your local Factory Integration Expert

[hpe.com/eu/fis-contacts](https://hpe.com/eu/fis-contacts)

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## Factory Integration Services

For more than ten years, HP and latterly Hewlett Packard Enterprise, has been building, testing and deploying fully integrated, high quality datacenter, branch office and OEM solutions from its manufacturing facilities across the globe. Based on a robust portfolio of flexible, prepriced, integration modules, we are able to tailor a quality solution based on your customer's requirements build using HPE best standards.

Learn more at [hpe.com/eu/fis](https://hpe.com/eu/fis)



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