



HPE Integrity NonStop X Migration Assessment Service

HPE Lifecycle Event Services

HPE Integrity NonStop X Migration Assessment Service is designed to help you develop a detailed understanding of the specific requirements for transitioning to the new HPE Integrity NonStop X server from your HPE Integrity NonStop NS- or NB-series platforms. By quickly identifying migration tasks based on your specific NonStop hardware and software product sets and versions, this service allows your technical staff to focus on building an implementation plan that addresses areas such as: application programs, tools, and operating system software and hardware products that will require remedial action prior to transitioning to the new HPE Integrity NonStop X server.

The assessment report included with this service is intended to help you identify significant issues that need to be addressed before transitioning to an HPE Integrity NonStop X server. The service can be delivered as a standalone service or in addition to other services to cover a range of migration requirements, from assessment through final implementation.

Hewlett Packard Enterprise also offers services beyond the scope of this assessment service, which may include specific information technology domains such as operating system, middleware, data files, hardware, operations, data center environment, and network communications. These services are not within the scope of these assessment services, but can be provided via a custom Statement of Work (SOW) that is prepared by Hewlett Packard Enterprise field service personnel based upon your requirements.

Service benefits

- Helps you to transition to a new HPE Integrity NonStop X server platform
- Provides Hewlett Packard Enterprise consultants to work with your technical focal point in discussing new technology and tools
- Provides an assessment report highlighting Hewlett Packard Enterprise recommended migration activities
- Identifies software products requiring migration to different versions or alternative solutions
- Identifies hardware and network communication components that can or cannot be migrated.

Service feature highlights

- Service planning
- Data collection
- Data analysis
- Migration assessment report

Table 1. Service features

Feature	Delivery specifications
Service planning	A Hewlett Packard Enterprise service delivery specialist will schedule the delivery of the service at a time mutually agreed upon by HPE and the Customer, which shall be during local HPE standard business hours, excluding HPE holidays, unless otherwise agreed by HPE. Any services provided outside of HPE standard business hours may be subject to additional charges.
Data collection	<p>In this phase, Hewlett Packard Enterprise performs data collection through interviews with the Customer's IT staff using HPE proprietary service delivery tools.</p> <p>The Hewlett Packard Enterprise service delivery specialist, working with your designated staff member, will review NonStop subsystem near- and long-term requirements.</p> <p>An assessment questionnaire will be sent to the Customer's designated staff member to streamline and focus the data collection activity.</p>
Data analysis	<p>The Hewlett Packard Enterprise service delivery specialist will:</p> <ul style="list-style-type: none"> • Analyze and compare the data collected against HPE's plans for product obsolescence • Identify and inventory application programs that may require remedial action • Perform a check to verify that sufficient hardware (processors and disks) are being ordered to meet the Customer's requirements
Migration assessment report	<p>Hewlett Packard Enterprise's findings and recommendations will be documented in a final report or Customer presentation, at HPE's discretion.</p> <p>This report or customer presentation is based upon the data provided by the customer and is a snapshot of the current state of the NonStop system to be migrated. Contingent upon sufficient data provided by Customer, the report is designed to cover the following areas:</p> <ul style="list-style-type: none"> • A list of potential issues that HPE's recommends that the customer resolve to help make a successful transition to an HPE Integrity NonStop X server • Highlights of new or enhanced features of the HPE Integrity NonStop X server in the Customer's business environment • An initial processor and disk sizing summary

Service limitations

Services will be performed during HPE local business days and hours, excluding HPE holidays and are limited to a single Integrity NonStop X system at a single physical site. Hewlett Packard Enterprise is providing these services based upon the information available at such time, and is relying on the accuracy and completeness of any information provided by the Customer used to provide this service. Any HPE recommendations are provided with the intention of helping Customer to understand and assess specific requirements and migration tasks for transitioning to the new HPE Integrity NonStop X server from the HPE Integrity NonStop NS- or NB-series platforms. Any implementation of the recommendations that result as output of the service is outside the scope of these services.

Activities such as, but not limited to the following, are excluded from this service:

- Migration of application, third-party software, and NonStop software
- Migration implementation documentation
- Backup, restoration, or migration of data
- Identification of obsolete or deprecated application programming interface (API) calls
- Review or assessment of application source code
- Services that, in the opinion of Hewlett Packard Enterprise, are required due to unauthorized attempts by non-HPE personnel to install, repair, maintain, or modify hardware, firmware, or software
- Services required due to causes external to the HPE-maintained hardware or software

- Planning, design, implementation, or assessment of the Customer's overall network architecture or system topology
- Any services not clearly specified in this document

Customer responsibilities

The Customer will:

- Contact a Hewlett Packard Enterprise service delivery specialist within 90 days of purchase to schedule the delivery of the service
- Assign a designated person from the Customer's staff who, on behalf of the Customer, will act as the technical focal point, grant all approvals, provide information, and otherwise be available to assist Hewlett Packard Enterprise in facilitating the delivery of this service
- Complete and return the questionnaire in a timely manner
- Allow Hewlett Packard Enterprise full and unrestricted access to all locations where the service is to be performed
- Provide a suitable work area for delivery of the service, including access to an outside phone line, required power and network connections, and Internet access to Hewlett Packard Enterprise sites
- Ensure that the Hewlett Packard Enterprise service delivery specialists can connect and use a laptop in the Customer's environment
- Ensure that all hardware, firmware, and software that the Hewlett Packard Enterprise service specialist will need in order to deliver this service are available and, for software products, are properly licensed
- Allow Hewlett Packard Enterprise to run HPE proprietary service delivery tools on the Customer's targeted HPE Integrity NonStop NS- or NB-series server; if necessary, these may run at low system priority
- Ensure that the NonStop Measure subsystem is configured and active

General provisions/Other exclusions

- Hewlett Packard Enterprise reserves the right to charge, on a time and materials basis, for any additional work over and above the service package pricing that may result from work required to address service prerequisites or other requirements that are not met by the Customer.
- Hewlett Packard Enterprise reserves the right to re-price this service if the Customer does not schedule and provide for subsequent delivery within 90 days of purchase.
- The service is delivered as a single, contiguous event. Environments that require multiple engagements over a longer period of time are not included with this service and are available at additional cost.
- Infrastructure installation and configuration may be coordinated with the delivery of this service; consultation from Hewlett Packard Enterprise may be required to determine infrastructure parameters.
- This service is delivered for one HPE Integrity NonStop NS- or NB-series server at one data center location.
- Deliverables are accepted upon delivery.
- Additional servers can be added by purchasing the respective extension service; additional sites can be added by purchasing additional instances of this service.

Ordering information

To order HPE Integrity NonStop X Migration Assessment Service, reference the following product numbers:

- TL061AG: HPE NonStop X Migration Assessment Service (for an initial server)
- TL062AG: HPE NonStop X Migration Assessment Service (for an additional server)

For more information

For more information on Hewlett Packard Enterprise support services, contact any of our worldwide sales offices or visit the following website:

www.hpe.com/services/support

www.hpe.com/services/lifecycleevent

