



HPE ALM Upgrade Services

Get the most out of your ALM upgrade.

Executive Summary

Technology is always changing. New features, functions, and integrations are always being added to your HPE Application Lifecycle Management (ALM) software. Your organization needs to upgrade to the next release of the software quickly, easily, and without interruption. Upgrading to the latest version of HPE ALM is complex, time-consuming, and requires technical expertise.

HPE ALM Upgrade Services are provided by HPE Software Services as a solution to accelerate your HPE ALM upgrade procedure seamlessly for multiple projects in less time. In addition to our vast HPE ALM expertise, two tools—HPE ALM Robot and Migration Accelerator for HPE ALM—are used to further achieve this state.

Service Overview

HPE ALM Upgrade Services are primarily intended to automate most of the steps of an HPE ALM upgrade. Manually modifying the configuration file for every project is tedious. Any wrong configuration for an HPE ALM upgrade leads to rework and futile effort. Minimizing project downtime during upgrade is critical to avoid other project delays or rework.

HPE ALM Upgrade Services overcome these challenges and accelerate the upgrade process by using HPE ALM Robot and Migration Accelerator for HPE ALM to automate selected steps.

HPE ALM Robot

HPE ALM Robot provides a solution for automating most steps of ALM Upgrade via a wizard-based user interface:

- File system repository copying
- Template project handling

- Support pre-upgrade and post-upgrade steps
- HPE Quality Center project restoration
- Schema verification and repair
- Project upgrade
- Sending of process completion report via email

Migration Accelerator for HPE ALM

The Migration Accelerator significantly reduces manual effort by using scripts to:

- Automate each step of the ALM upgrade
- Modify the configuration file

Benefits

HPE ALM Upgrade Services help you quickly and easily upgrade your HPE ALM software to the latest release by:

- Automating and accelerating any number of ALM projects simultaneously in a few mouse clicks; using ALM API and simulating manual operations
- Increasing your ROI and time to value, drastically reducing both time spent and the potential for human error associated with a manual upgrade
- Reducing nearly 20% of manual effort
- Significantly reducing the duration of ALM project downtime while you upgrade, compared to manual upgrade

Service description

The upgrade process includes the following phases:

- Discovery
- Findings Analysis
- Upgrade Planning

- Upgrade Pilot and Validation
- Upgrade Execution
- Post Upgrade Sanity Check and Validation
- Knowledge Transfer and Mentoring

HPE ALM/QC Health Check Workshop

Get more out of your upgrade service with the HPE ALM/QC Health Check Workshop.

The HPE ALM/QC Health Check Workshop is typically a two-day, onsite workshop in which an HPE Software Services consultant works with your resources to investigate a target HPE ALM or QC deployment and other elements such as processes, operational activities, people, requirements, and long-term vision with respect to application lifecycle management.

The HPE ALM/QC Health Check Workshop is powered by the HPE ALM Diagnostics tool. The HPE ALM Diagnostics tool traverses your HPE ALM/QC instance through its database and repository while collecting specific data points to determine the health status of a deployment. This report will indicate any challenges that need to be addressed, and provides the foundation for our recommendation. Lastly, as part of the HPE ALM/QC Health Check Workshop, we identify specific opportunities for improvement and optimization, the value and benefits of the optimization, and an initial return on investment of the implementation.

HPE ALM/QC Health Check Workshop provides you with a combination of expert configuration of HPE ALM or HPE QC products, and consulting and mentoring on various functions. It also establishes HPE best practices, methodologies, approaches,

Service brief

standards, and templates as a foundation for further optimization efforts.

Key benefits are:

- Capture current challenges and needs as identified and perceived by HPE ALM/QC consumers
- Provide the critical findings to stakeholders
- Provide optimization recommendations with projected ROI
- Propose solutions to optimize your current HPE ALM/QC deployment, help improve performance, and restructure and organize your HPE ALM/QC data while reducing operational costs
- Propose an optimization roadmap supported by our outcome-based HPE ALM/QC Optimization Services

The HPE Software Services difference

HPE provides unmatched capabilities with a comprehensive set of consulting and implementation services and unique intellectual property that help you manage the performance of enterprise applications, systems, and networks.

- Fast time-to-value: Our services get you up and running, with your applications monitored in a matter of weeks
- Proven HPE Software solution implementation expertise
- More than 20 years of experience helping large, complex, global organizations realize value from their HPE Software investments
- Rich intellectual property and unparalleled reach into product engineering
- Technology-agnostic implementation approach with no vendor lock-in, no rip-and-replace
- Education and support services to ensure adoption

Only HPE Software Services brings together consulting expertise and the industry-leading IT Performance Suite software to help you perform better.

For more information

Contact your HPE representative or email HPE Software Services in your region:

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4AA5-4504ENW, July 2016, Rev. 2