

# HPE ALM/QC Health Check Workshop

## Your first step to optimal HPE ALM/QC environment health

### Executive summary

Your HPE Application Lifecycle Management / Quality Center (ALM/QC) deployment is significantly different today than when you initially installed it. You have probably already been through several upgrades, organizational changes, application lifecycle management process reviews and refinements, and many other events and activities that have had a direct or indirect impact on how your HPE ALM/QC instance behaves today. Projects may have gotten bigger or may have become smaller and more numerous, your release cycles are more frequent, and distributed teams and regulatory processes have been put in place. These events and changes can leave you with an HPE ALM/QC environment that seems out of control or already demonstrating signs of old age. To make matter worse, support for your current version is ending soon, and you have to create an upgrade/migration plan. For these reasons, the best course of action is to determine the actual state your HPE ALM/QC environment before taking the next step in your application lifecycle. HPE Software Services offers a two-day workshop to uncover what is really happening in the data elements of your HPE ALM/QC instance.

Whether you are looking to find out why your HPE ALM/QC instance is not running as it should, or you want to ensure that you can go through an uneventful migration or upgrade, our HPE ALM/QC Health Check Workshop can provide answers, guidance, and recommendations for optimizing your current deployment, improving performance, and restructuring and organizing your HPE

ALM/QC data. Time taken now to evaluate and optimize these areas will help you to reduce operational costs in the long term.

The solution to any problem starts with understanding what the problem is. This is exactly what the HPE ALM/QC Health Check Workshop is designed to help you do.

### Service overview

The HPE ALM/QC Health Check Workshop is typically a two-day, onsite workshop in which an HPE Software Services consultant works with your resources to investigate a target HPE ALM or QC deployment. This service supports only small to medium businesses but is designed to scale up to very large organizations. Beyond the two days, the service will need to transition into a paid engagement with the right duration as determined during the scoping activity.

While our primary goal is to focus on the HPE ALM or QC instance itself, the workshop is structured to also investigate other elements such as processes, operational activities, people, requirements, and long-term vision with respect to application lifecycle management. We investigate as many elements as possible to initially draw the current picture of your HPE ALM or QC environment. Using the raw data, we drill down to identify where the gaps are, and support those findings by correlating the information. Our extensive experience allows us to determine the manageable thresholds or levels of inconsistencies that we might encounter during our investigation. For example, what would 5% invalid defects mean versus 10% or 15%? What is the relationship between invalid defects and

current QA processes? Did any invalid defects transition to valid production defects? Is the cause related to processes, the test environment, the testers, all of the above, or something else? This is only one example of the type of information that the workshop is designed to probe. By collecting data from the HPE ALM or QC instance, examining any provided artifacts, and interviewing key stakeholders, we aim to consolidate and correlate all available information, present our findings, and propose solutions.

[HPE ALM/QC Optimization Services](#) typically begin with the HPE ALM/QC Health Check Workshop. This workshop is an assessment of the maturity and/or quality of your HPE ALM/QC operations from a people, process, and technology perspective. The HPE ALM/QC Health Check Workshop is powered by the HPE ALM Diagnostics tool. The HPE ALM Diagnostics tool traverses your HPE ALM/QC instance through its database and repository while collecting specific data points to determine the health status of a deployment. This will report will indicate any challenges that need to be addressed, and provides the foundation for our recommendation. Lastly, as part of the HPE ALM/QC Health Check Workshop, we identify specific opportunities for improvement and optimization, the value and benefits of the optimization, and an initial return on investment of the implementation.

## Service brief

### Service description

#### Discover and Assess

The HPE ALM/QC Health Check Workshop kickoff meeting takes place with the stakeholders/customer. HPE consultants will provide a high-level overview of the workshop, schedule interviews with stakeholders to collect all relevant collaterals for review and analysis, and set up the environment for deploying the HPE ALM Diagnostics Tool in the customer environment. HPE consultants then run the HPE ALM Diagnostics Tool and collect baseline raw data from your environment.

Lastly, we investigate and assess the quality of your HPE ALM/QC environment from a people, process, and technology perspective.

#### Gap Analysis

The HPE consultants compile findings and results and conduct a gap analysis as per HPE's quality and maturity matrix, best practices, and methodologies.

We identify and analyze the HPE Diagnostics Tool data to pinpoint problem areas or hot spots in the environment.

#### Roadmap and Recommendation

In this phase, the HPE consultants suggest appropriate solutions and deliver the following:

- Presentation of findings to stakeholders
- Optimization recommendations and implementation roadmap
- Showcase of projected ROI as per recommended optimization options
- Final presentation and next steps discussion

### Benefits

HPE ALM/QC Health Check Workshop provides you with a combination of expert configuration of HPE ALM or HPE QC products, and consulting and mentoring on various functions. It also establishes HPE best practices, methodologies, approaches, standards, and templates as a foundation for further optimization efforts.

Key benefits are:

- Capture current challenges and needs as identified and perceived by HPE ALM/QC consumers
- Provide the critical findings to stakeholders
- Provide optimization recommendations with projected ROI
- Propose solutions to optimize your current HPE ALM/QC deployment, help improve performance, and restructure and organize your HPE ALM/QC data while reducing operational costs.
- Propose an optimization roadmap supported by our outcome-based HPE ALM/QC Optimization Services

### The HPE Software Services difference

HPE provides unmatched capabilities with a comprehensive set of consulting and implementation services and unique intellectual property that help you manage the performance of enterprise applications, systems, and networks.

- Fast time-to-value: Our services get you up and running, with your applications monitored in a matter of weeks
- Proven HPE Software solution implementation expertise

- More than 20 years of experience helping large, complex, global organizations realize value from their HPE Software investments
- Rich intellectual property and unparalleled reach into product engineering
- Technology-agnostic implementation approach with no vendor lock-in, no rip-and-replace
- Education and support services to ensure adoption

Only HPE Software Services brings together consulting expertise and the industry-leading IT Performance Suite software to help you perform better.

### For more information

Contact your HPE representative or email HPE Software Services in your region:

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