HPE Fortify SCA Quick Start–Basic Service
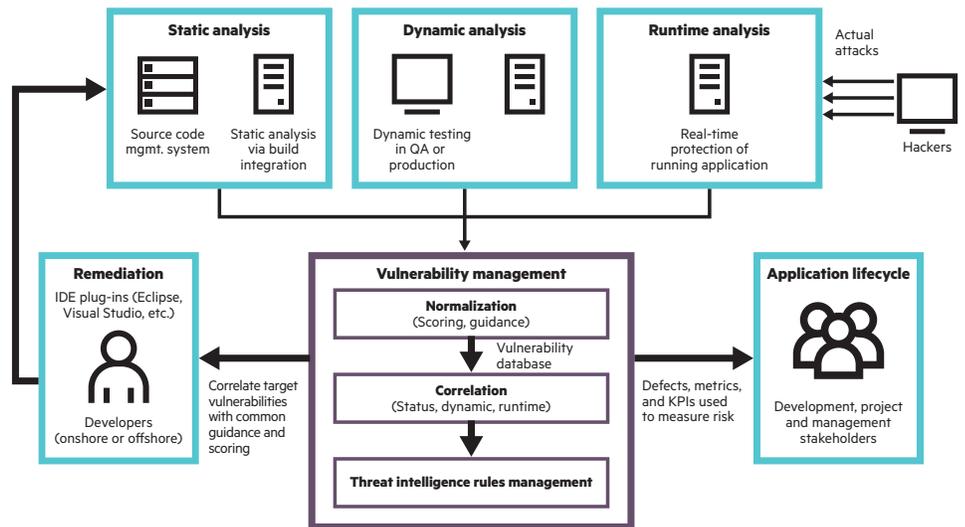

Figure 1. Essential building blocks of a mature software development lifecycle

HPE Fortify SCA Quick Start–Basic Service ("Service") facilitates the implementation to maximize the utilization of the HPE Fortify Software Solution.

This service focuses on the implementation of the "Static analysis," "Remediation," and "Vulnerability management" of the architecture in Figure 1.

Service implementation

The Service provides for the initial, short track implementation of the HPE Fortify Solution into a Customer's environment and results in a scan of a Customer Target Application ("Application"). During the Service, an expert HPE Fortify consultant ("Consultant") will enable the members of the team responsible for the development of the Application, so that they can:

• Produce SCA scans

• Triage scans results to identify and prioritize security vulnerabilities

• Incorporate the HPE Fortify Solution into the development process

Service planning and deployment

An HPE Fortify Services Delivery Manager ("Delivery Manager") will schedule the delivery of the Service at a time mutually agreed upon between HPE and the Customer, which shall be during local HPE standard business hours. Any Services provided outside of HPE standard business hours will be subject to additional charges.

The Consultant will perform the following activities:

• Facilitate the kick-off meeting, in which Customer's Application and team are identified

• Conduct a solution architecture workshop, in which the solution architecture is decided upon

  – Attendees will include:

    ▫ Project sponsor and Customer's Project Manager

    ▫ Representatives from the Customer's team

    ▫ Representatives from the Customer security team

  – Actions will include:

    ▫ Discuss Customer's security policies and secure coding standards

    ▫ Discuss Customer's development organization and process

    ▫ Discuss Customer's security organization and process

    ▫ Discuss HPE Fortify integration points

    ▫ Present HPE Fortify product overview

    ▫ Discuss Reporting and Metrics

    ▫ Discuss and prepare the HPE Fortify Developer Workshop

    ▫ Discuss the way forward

• HPE Fortify Infrastructure preparation and verification as specified in the latest available HPE Fortify Systems Requirement document

• Install, configure, and deploy HPE Fortify Software Security Centre ("SSC")

• Install, configure, and deploy HPE Fortify Source Code Analyzer ("SCA")

• Integrate SCA with Build System

• Base-line scan of the Application

• Define and create Software Security Metrics to be measured through SSC

• Conduct the HPE Fortify Developer Workshop

• Service conclusion meeting

The Consultant will coordinate the Customer's team throughout the Service delivery process.
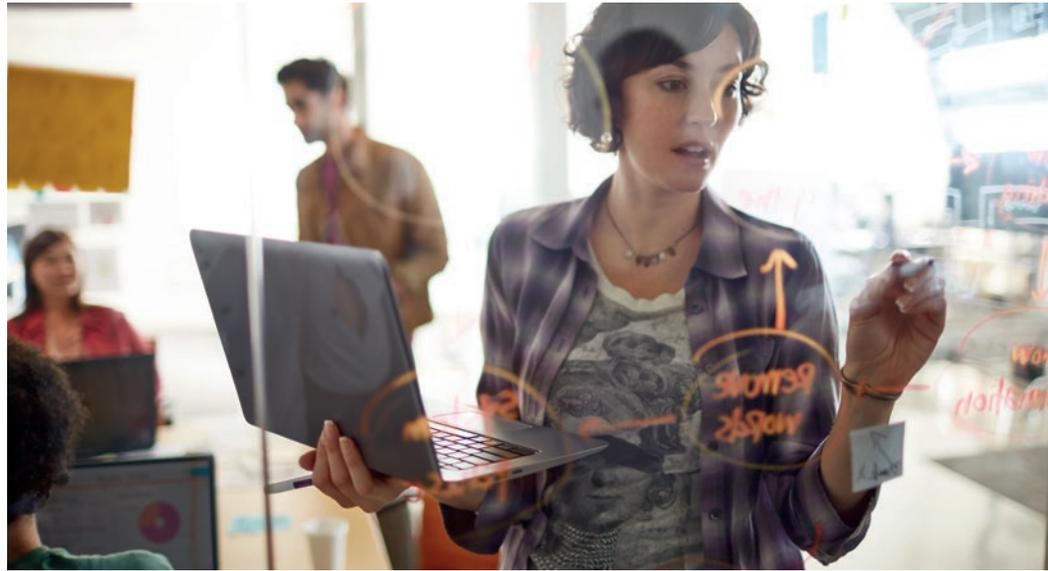
Service eligibility

The Customer must provide the following for delivery of this Service:

- A dedicated single point of contact for the Services.

- Hardware and software requirements to support the HPE Fortify Solution as per the latest available HPE Fortify Systems Requirement document. Typically, components include:

  – HPE Fortify SCA Scan Server, with 64 bit OS and 8 to 32 GB RAM

  – HPE Fortify SSC Server, with 64 bit OS and 4-8 GB RAM

  – Supported Database Server for SSC to store its information

  – Supported Web Application Server to run SSC

  – A clone of the existing build environment for the Customer's Application

  – One or more developer workstations

- All information required in the completed preinstallation Customer questionnaire.

- For any onsite services delivery, all requisite logistical accommodations to the Consultant including but not limited to adequate physical work location, access to the Customer's network, Internet access, telephone access, and access to the Customer's offices where work will be performed.

- For any onsite or remote services delivery, any requisite access to the Customer's network and servers including but not limited to VPN token and client software, server names and IP addresses, and administrative user names and passwords. In addition, the Customer will be responsible for all applicable data backup.

Service limitations

This Service will be delivered as a contiguous five (5) day workweek. Environments requiring multiple engagements or phases over longer periods of time are not included in this Service, but can be accommodated at an additional cost through a Statement of Work (SOW).

This Service will be delivered under the following assumptions, dependencies, limitations, and exclusions:

• HPE and Customer agree these Services include no deliverables.

• The Service is applicable for one of the Customer's Applications and one of the Customer's team.

• The Customer's Application is built as a single unit and has 500,000 or fewer lines of code.

• The Customer Target Application is developed in a programming language(s) supported by HPE Fortify SCA, and uses libraries and packages supported by HPE Fortify SCA.

• The HPE Fortify Target Application Developer Workshop will be for a maximum of twelve (12) students, and course examples will be in a programming language supported by HPE Fortify SCA.

• Customer will be responsible for all applicable data backup.

• All Services, including any training, will be delivered in English.

• HPE may choose to deliver the Services with qualified sub-contractors.

• This Service does not contemplate the sale of products or support services, which shall require the necessary terms and conditions for such purchase pursuant to separate agreement between the parties.

• The Services described in this document do not include delivery of services provided by HPE Software Support, including fixing of software bugs. Customer is responsible for maintaining a valid support contract with HPE and contacting HPE Software Support for HPE Fortify product support-related issues.

- HPE and Customer acknowledge successful completion of this Service will require full and mutual good faith cooperation. Where agreement, approval, acceptance, consent or similar action by either party is required by any provision of this Service, such action will not be unreasonably delayed or withheld. Customer agrees that to the extent its failure to meet its responsibilities results in a failure or delay by HPE in performing its obligations under this Service, HPE will not be liable for such failure or delay.

- Any services or deliverables not clearly specified in this document are out of scope and will not be delivered.

Customer responsibility

- Contact a Delivery Manager within thirty (30) days of the date of purchase to schedule the delivery of the Service.

- Coordinate Service deployment on third-party-maintained hardware/software (if applicable) with HPE:

  – Assign a designated person from the Customer's staff that, on behalf of the Customer, will grant all approvals, provide information, attend meetings, and otherwise be available to assist HPE in facilitating the delivery of this Service.

  – Access to architect and lead developer familiar with the Customer's Application source code, build process, and build system.

  – Access to system administrators for the set-up of the HPE Fortify infrastructure, including but not limited to Customer's Database Server, Web Application Server, Bug Tracking System, LDAP, and Build System.

  – Access to lead Developer(s) to be trained as Project Security Leads familiar with the Customer's Application source code and build process.

– Access to training room facility, including but not limited to:

  ▫ Personal computer to run HPE Fortify SCA for each student preloaded with student's normal development environment

  ▫ Projector with appropriate screen

  ▫ Whiteboard with markers and wiper

– Ensure that all Service prerequisites as identified in the Service Eligibility section are met.

– Ensure the availability of all hardware, firmware, and software required by the HPE Services specialist to deliver this Service.

– Retain and provide to HPE upon request all original software licenses, license agreements, license keys, and subscription service registration information, as applicable for this Service.

Duration

It is anticipated that delivery of this Service will not exceed a total of forty (40) consulting hours over five (5) continuous days in duration and may be performed remotely, onsite, or using a combination of remote and onsite. This Service includes at most one (1) onsite visit by the Consultant. These estimates are for Customer's budget purposes and are not a guarantee that HPE can complete all Services within the price currently estimated. If HPE estimates that more time or resources are needed to complete the project, the parties will negotiate a mutually acceptable Change Order or HPE will stop work when the Spending Authority is exhausted. HPE will not provide Services or invoice Customer beyond Customer Spending Authority unless HPE receives additional authorization from the Customer.

SKU HZ935A1

Terms

This offering consists of a consulting effort and is governed by the terms specified on the legal quotation document (the "Terms"). All capitalized terms used in this data sheet, but not otherwise defined, will have the meaning assigned to them in the Terms. In the event of a conflict between this Data Sheet and the Terms, this Data Sheet shall take precedence.

For purposes of this data sheet, "Services" shall mean "Professional Services" as defined in Exhibit A of this Data Sheet. Pricing for the HPE Fortify SCA Quick Start–Basic Service may vary by country.

This data sheet is the SOW for the Services described herein.

Payment and validity

This offering will be pre-billed. The Customer agrees to pay invoiced amounts within 30 days of the invoice date. The Customer must schedule delivery of the offering to be completed within a period of six (6) months from purchase. The Customer may not schedule delivery beyond the six (6) month period. At the end of the six-month period, HPE's full obligation to deliver the offering is considered fulfilled and the Customer's right to receive the Service will expire.

Change in scope

Changes in scope are not allowed for this Service. Additional or different Services requested by the Customer can be accommodated at an additional cost through a SOW.

For more information, contact your HPE representative or email HPE Software Professional Services in your region:

HPE ESP–Fortify Sales:
hpe.com/software/sirm

HPE ESP–Fortify Professional Services:
hpe.com/software/fortifyservices

HPE is the global leader in Software Security Assurance enablement. We are committed to helping Customers minimize their application security risk and control their costs of implementing security controls.

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Exhibit A

The following additional terms are hereby incorporated into this data sheet:

1. **Services:** Services means consulting, integration, or technical services performed by HPE under this data sheet. Services excludes hardware maintenance and repair, software maintenance, education services, or other standard support services provided by HPE; software as a service; managed print services; and outsourcing services.

2. **Dependencies:** Customer will comply with the general obligations specified in these Terms, and this data sheet, in a timely manner. Customer acknowledges that HPE's ability to deliver the Professional Services is dependent upon Customer's full and timely cooperation with HPE, as well as the accuracy and completeness of any information and data Customer provides to HPE.

3. **Acceptance:** Acceptance of Professional Services occurs upon HPE's performance of the Professional Services. Acceptance of deliverables occurs upon delivery.

4. **Hiring of employees:** Customer agrees not to solicit, or make offers of employment to, or enter into consultant relationships with, any HPE employee involved, directly or indirectly, in the performance of Professional Services hereunder for one (1) year after the date such employee ceases to perform Professional Services under these Terms. Customer shall not be prevented from hiring any such employee who responds to a general hiring program conducted in the ordinary course of business and not specifically directed to such HPE employees.

5. **Force Majeure:** Neither party will be deemed to be in default hereunder, or will be liable to the other, for failure to perform any of its nonmonetary obligations under these Terms for any period and to the extent that such failure results from any circumstance beyond that party's reasonable control, and which it could not have prevented by reasonable precautions or reasonable efforts provided that the exercise of such reasonable precautions or reasonable efforts will not require the incurrence of any additional cost or expense.

6. **Background checks:** HPE conducts background checks in accordance with HPE's policies and procedures.

7. **Authorization to install software:** During the provision of Professional Services, HPE may be required to install copies of third-party or HPE Branded Software and be required to accept license terms accompanying such software ("Shrink-Wrap Terms") on behalf of the Customer. Shrink-Wrap Terms may be in electronic format, embedded in the software, or contained within the software documentation. Customer hereby acknowledges that it is the Customer's responsibility to review Shrink-Wrap Terms at the time of installation, and hereby authorizes HPE to accept all Shrink-Wrap Terms on its behalf.

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