



# Take command of your airport flight operations

## HPE Airport Operations Portal

### Insights

- Daily flight operations require efficient monitoring and alerting.
- Real-time information is essential to successfully manage airport flight operations.
- With HPE Airport Operations Portal, you can better run your organization.

Enable ramp and airport operations personnel to resolve operational issues in real time to reduce delays and improve the passenger experience.

### Improve your airport's flight operations

To offer superior service to their passengers, airlines need to run operations smoothly. Efficiently managing flights at the airport and responding to operational issues in real time are critical to an airline's success. To address these challenges, turn to Hewlett Packard Enterprise (HPE) Airport Operations Portal.

A web-based assistance support system, HPE Airport Operations Portal enables your airline's personnel—responsible for flight management, the aircraft, and other resource conflicts—to successfully complete the daily flight schedule at their station.

It builds on the HPE Airline Integration Platform, which integrates all HPE Flight Operations capabilities with external systems used by airlines to manage and support their flight operations.

### Address your biggest challenges

Ground personnel operations are complex, involving people and multiple systems. Workers need to obtain information about the status of flights and aircrafts in real time to give a great experience to airline passengers.

The HPE Airport Operations Portal addresses these challenges:

- Flight operations found across multiple systems—Rely on a single platform to view your airport flight operations information in real time
- Optimal decisions made in real time—Maximize your flight operations' efficiency by giving your ground personnel the ability to quickly and efficiently react to operational irregularities in real time through a single platform

### Resolve operational issues

The HPE Airport Operations Portal enables your ramp and airport operations personnel to resolve operational issues that arise from weather events, aircrafts, air traffic congestion, and flight, ground crew, and infrastructure constraints. With it, they can do the following at their station:

- Monitor all inbound and outbound flight status, including obtaining critical operational information in real time; view station, aircraft, and passengers' bookings and connections information; and filter flights at the station by gates, zones, and aircraft type

## Fact sheet

- Be alerted to operational issues—cancellations, delays, flight diversions, ground time violations, gate and aircraft changes, and taxi time violations
- Configure alert types and thresholds by user, based on the current day of operations
- Perform the following functions:
  - Enter and modify estimated and actual flight times
  - View and retrieve load and unload information
  - Assign gates to flights
  - Enter tug times
  - Update field conditions
  - Perform irregular operations such as return to gate
  - View and enter fuel load for outbound flights
  - Enter actual delay information
- View partner airlines' flights—codeshare and regionals
- View and update all flights' turnaround status via the ground services dashboard
- Provides quick access and a single view of flight operations information
- Updates flight operations as operational changes are being made by all ramp and airport operations and Airline Operations Center (AOC) personnel
- Alerts users of operational changes and irregularities in an easy-to-read and prioritized fashion
- Provides easy and quick access to the portal

The Portal also increases ramp and airport operations personnel productivity at the station via a user-friendly interface that:

- Provides personnel with an intuitive workflow that empowers them to quickly analyze operational challenges and take actions to effectively address them
- Enables quick access to flight, aircraft, and station-related information in an easy-to-read format
- Minimizes steps required to perform actions
- Streamlines business processes by consolidating the view of flight operations information

- Automating propagation of changes to flight operations data as a result of ramp and airport personnel actions to other flight operations systems
- Accessing the capability anywhere
- Reduced overall flight operations costs by empowering ramp and airport operations personnel to quickly identify and resolve operational issues

## Rely on HPE expertise

The HPE Flight Operations group has a long history of developing key flight operations applications for top-tier airlines worldwide. The team is composed of talented, experienced individuals who helped define the industry and are working to shape its future. They have deep knowledge and expertise in all functions related to developing and implementing next-generation systems.

Hewlett Packard Enterprise offers unique value to the airline industry through our combination of technology and industry expertise, transforming flight operations with unique solutions based on a service-oriented architecture that enables airlines to manage their operations more efficiently. We are a global leader in IT solutions from infrastructure to design, development, and deployment of industry-leading solutions.

Let HPE Flight Operations be a part of your team. With us, you're not just getting industry-leading support, services, and experience, you're bringing one of the world's largest teams on board.

Learn more at  
[hpe.com/services/travelandtransportation](https://hpe.com/services/travelandtransportation)

## Realize value and enhanced productivity

The HPE Airport Operations Portal provides real value with better visibility into your airport's flight operations:

- Increases operational and financial performance due to effective monitoring of flights, aircraft, and stations in real time, so your personnel can effectively react to operating irregularities as they happen

## Expect results

The top business results you can achieve by using the HPE Airport Operations Portal include:

- Increased productivity of ramp and airport operations personnel due to effective workflow
- Increased productivity of airline operation resources—aircraft, gates, and flight and ground personnel—due to:
  - Empowering ramp and airport personnel to quickly identify and resolve operational irregularities



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