

# HPE AP4SaaS Operations and Administration training

HPE CMS Education Center



## Course overview

- Delivery: Instructor-led
- Date: On request
- Length: Three days
- Location: HPE premises (preferred) or your location
- Level: Intermediate
- Delivery language: English

## Course description

This course—Hewlett Packard Enterprise (HPE) AP4SaaS Operations and Administration training—explains platform use and describes its software components, presenting a complete picture of system features, operation, and capabilities. A large part of the course is dedicated to hands-on exercises for training attendees to gain practical experience with the platform and prepare to operate it live.

## Audience

The training is designed for:

- Platform operators and administrators
- Support and maintenance engineers who need an operational understanding of the platform

## Learning objectives

On successful completion of this course, you should be able to:

- Understand product concepts, topology, and architecture
- Start and stop the platform
- Check the platform to ensure it is correctly started or stopped
- Operate, monitor, and administrate it
- Undertake a primary troubleshooting diagnostic

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### Training agenda

#### Day 1

- Introduction
- Description and architecture
- Internet protocol administration operations
- Platform start and stop

#### Day 2

- Service onboarding
- AP4SaaS Admin Portal operations
- Market Place Portal operations

#### Day 3

- Infrastructure as a Service specifics including architecture and domain gateway
- Platform demonstration
- Platform monitoring
- Troubleshooting tools overview

## Overview

### Mandatory course prerequisites

- Good knowledge of Linux® RedHat® administration tasks
- Basic knowledge of JBoss and Oracle
- Cloud environment knowledge
- Windows® server administration knowledge, including Microsoft® IIS
- Good knowledge of English—if necessary, translation services can be hired for an additional fee

### Course materials and methodology

At the beginning of the course, you will receive a PDF copy of all PowerPoint slides. One set of user documentation will be available for use during the course. Lectures are interspersed with hands-on exercises, with about half of the course dedicated to practical sessions focused on platform operations.

### Course location

This course is delivered at a Hewlett Packard Enterprise site with HPE-supplied facilities and equipment. It may be delivered on demand at your premises, in which case you are responsible for training room setup, including video projector, white or paper board, and one platform test-bed. In either case, attendees must bring their own laptop.

### Trainer's profile

Training is led by a senior Hewlett Packard Enterprise consultant with expertise in platform operations.

### Audience size

Training requires a minimum of two students and a maximum of eight.

### Training schedule

- This course is offered on demand.
- A six- to eight-week lead time is required to schedule the training session.

## For more information

For details on course contents, fee, and availability, please send an email to [\*\*HPE-CMS.Training@hpe.com\*\*](mailto:HPE-CMS.Training@hpe.com).



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