

# Maximize the utility and benefit of your X9000 environment

## HP Storage Technical and Operational Assistance



The HP Technical and Operational Assistance Activity in HP's Proactive Select Service allows you to get the most from your HP StorageWorks X9000 Network Storage System

### Get quickly up to speed

You've made the choice to invest in the X9000 Network Storage System. The opportunities to take advantage of the product are substantial once you have a baseline understanding of capabilities, functions, and procedures. While classroom training is one possible path to getting to this point, the guidance and assistance of an experienced resource is invaluable and substantially speeds you to your goals. The HP Storage Technical and Operational Advice activity offers the means to obtain and leverage an HP Technical Specialist for as little or as much capacity as desired.

### Maximizing use of feature sets

IT never stands still. Your HP Technical Specialist can help you efficiently manage and operate your X9000 System through advice and sharing of best practice around monitoring, creation and management of mountpoints and file systems, managing clusters, or configuring high availability. The HP Technical Specialist can also help you take advantage of data tiering to align the business value of data with storage cost. Explore snapshots for point in time copies. Or perhaps implement file cloning for added protection, or remote replication for resistance to site wide risks.

### Planning expansion and integrations

The role of the X9000 grows as it becomes integrated into your environment. Eventually you will need to add workloads or protocols or extend capacity or scalability. Perhaps adding capacity or performance blocks to anticipate data growth or scaling needs, connecting to other HP Storage products, or moving more IT functions onto the systems. Your HP Technical Specialist can work with you to plan your needs, evaluate prerequisites, and execute the necessary changes to achieve the desired results.

### Maximizing capability and stability

Over time, HP makes incremental code upgrades, updates, and patches available for the X9000 Network Storage System and underlying components. These upgrades, updates, and patches provide added features and eliminate known problems and defects. You HP Technical Specialist can help you examine these options, evaluate, and recommend the application and timing most compatible with your business and risk goals.

For more information on HP Services, please contact your local HP representative or HP channel partner, or visit our website at <http://www.hp.com/services>.

© Copyright 2010 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.

4AA3-0975ENA, Created August 2010

